



PUBLIC

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Virtual Learning Service Configuration

Zoom Server-to-Server OAuth

Contents

Overview	3
Configuration Within Zoom App Marketplace	4
Create the App	4
Configuration Within SuccessFactors Learning	6
Download the Configuration Template	6
Create a New VLS Configuration File	6
Update the VLS Configuration File	7
Maintenance	8
Generating a New Client Secret	8
Update the Zoom VLS Configuration File with a New Client Secret.....	8

Overview

This guide provides detailed configuration information to enable SuccessFactors Learning to use Zoom as a Virtual Learning Service for instructor-led classes.

Note: It is strongly recommended that you work with a Zoom partner to register your Zoom app and complete the required tasks within Zoom App Marketplace.

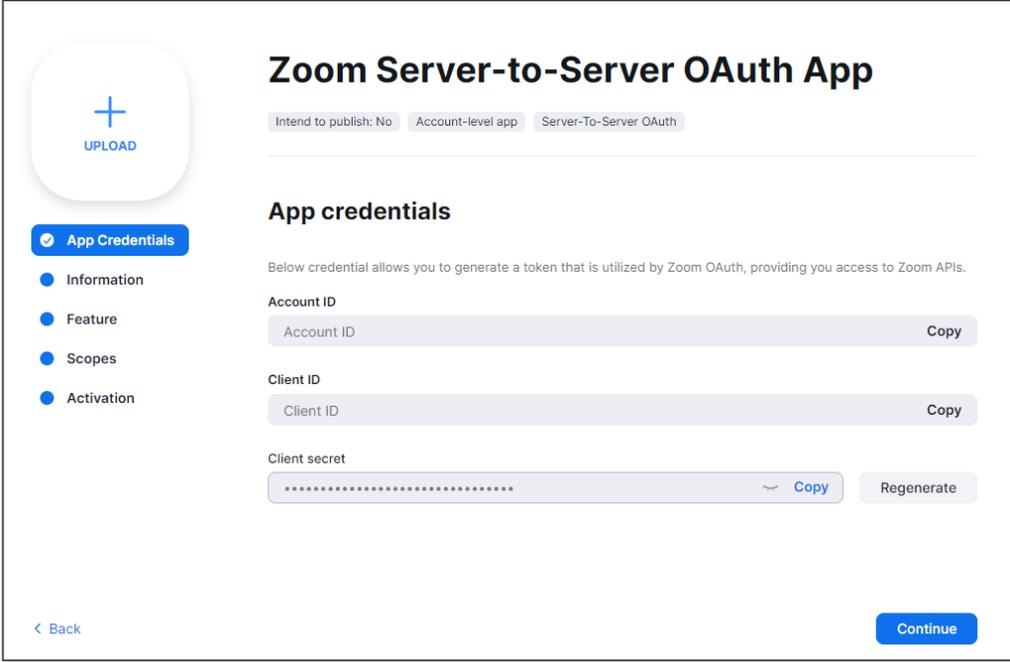
Considerations

- The instructor's ID is their Zoom email address. No password is required.
- Users can join a Zoom meeting or webinar through a URL, but only users that are registered for the class receive credit for attendance.

Configuration Within Zoom App Marketplace

Create the App

1. Log in to the Zoom App Marketplace (<https://marketplace.zoom.us/>).
2. Use the **Develop** dropdown to choose **Build App**. From the **Choose your app type** page, navigate to **Server-to-Server OAuth** and then choose **Create**.
3. Enter an App Name, then choose **Create**.
4. On the **App Credentials** page, copy the **Account ID**, **Client ID**, and **Client Secret** and then save in a secure, temporary location. These values are required when setting up the integration in SuccessFactors Learning Administration. Choose **Continue**.



The screenshot displays the 'Zoom Server-to-Server OAuth App' configuration interface. At the top, there is a navigation bar with 'Intend to publish: No', 'Account-level app', and 'Server-To-Server OAuth'. Below this, the 'App credentials' section is active, showing fields for 'Account ID', 'Client ID', and 'Client secret'. Each field has a 'Copy' button. The 'Client secret' field also includes a 'Regenerate' button. On the left side, there is a sidebar with a '+ UPLOAD' button and a list of tabs: 'App Credentials' (selected), 'Information', 'Feature', 'Scopes', and 'Activation'. At the bottom left, there is a '< Back' button, and at the bottom right, there is a 'Continue' button.

5. Provide required information on the **Information** page, then choose **Continue**. Nothing is required on the **Feature** page. Choose **Continue**.

- On the **Scopes** page, choose **+ Add Scopes**.

Add the following scopes:

Scope Name	ID	Purpose
View and manage all user meetings	meeting:write:admin	Used by the Learning API to schedule, update, and delete meetings.
View report data	report:read:admin	Used by the Learning API to process meeting and webinar attendance.
View all user information	user:read:admin	Used by the Learning API to allow users to join a meeting.
View and manage all user Webinars	webinar:write:admin	Used by the Learning API to schedule, update, and delete webinars.

Note: Scopes are granted to the app and used by the APIs in Learning to communicate with Zoom. For more information on how these scopes are used, please visit [OAuth scopes \(zoom.us\)](https://zoom.us/docs/essentials/1/oauth-scopes).

Zoom Server-to-Server OAuth App

Intend to publish: No Account-level app Server-To-Server OAuth

Add Scopes

Scopes define the API methods this app is allowed to call, and thus which information and capabilities are available on Zoom. Scopes are restricted to specific resources like channels or files. If your app is submitted to Zoom, we will verify the need for all requested scopes against the features that your app has to offer at the time of review. Please remove unneeded scopes before you submit your app. [Learn more about Zoom's scopes](#)

Q Search name, ID, type + Add Scopes

Scope Name / ID

- View and manage all user meetings** /meeting:write:admin [Delete](#)
Describe how your app intends to use this particular scope
- View report data** /report:read:admin [Delete](#)
Describe how your app intends to use this particular scope
- View all user information** /user:read:admin [Delete](#)
Describe how your app intends to use this particular scope
- View and manage all user Webinars** /webinar:write:admin [Delete](#)
Describe how your app intends to use this particular scope

[Back](#) [Continue](#)

- After you've added the required scopes, choose **Continue**.
- On the Activation page, choose **Activate your app**.

Configuration Within SuccessFactors Learning

When you configure the Virtual Learning Service (VLS), you create an API connection to a virtual meeting room vendor. That connection manages the virtual training sessions: learners can launch them from their assignments and learning administrators can schedule them from the administration environment.

Download the Configuration Template

1. Go to Support Downloads
(http://help.sap.com/disclaimer?site=https://launchpad.support.sap.com/#/softwarecenter/template/products/_APP=00200682500000001943&_EVENT=DISPHIER&HEADER=Y&FUNCTIONBAR=N&EVENT=TRREE&NE=NAVIGATE&ENR=73554900100900003171&V=INST).
2. Follow the instructions to download the latest version of the VLS configuration templates. When you download the VLS configuration templates, they download as a .zip file to your workstation.
3. Open the .zip file you downloaded and look for the Zoom file, `Zoom.txt`.

Create a New VLS Configuration File

If this is the first time you are creating a Zoom VLS Configuration file, use this section to complete the required steps. If you've already created the configuration file, skip to [Update the VLS Configuration File](#).

1. Go to SuccessFactors Learning Administration > System Administration > Configuration > System Configuration and edit `LMS_ADMIN`.
2. In the `LMS_ADMIN` file, find `vleEnabled` and change its value to `true`. If you have created previous VLS configuration files, this will already be set to `true`.
3. Go to System Administration > Configuration > VLS Configuration and choose **Add New**.
4. Paste the contents of `Zoom.txt` into the text area.
5. Edit the file and paste the values you copied from Zoom App Marketplace into the corresponding elements, as described in the following table:

Element	Value to Use in the File
<code>account_id</code>	The value in the Account ID field on the App Credentials page in Zoom App Marketplace.
<code>api_key</code>	The value in the Client ID field on the App Credentials page in Zoom App Marketplace.
<code>password</code>	The value in the Client secret field on the App Credentials page in Zoom App Marketplace. This value is encrypted once saved in the configuration file and isn't visible to administrators.

6. Choose **Save**.

Update the VLS Configuration File

If you've previously created a Zoom VLS Configuration file, use this section to complete the required steps.

1. Go to System Administration > Configuration > VLS Configuration and choose the Zoom configuration file.
2. Insert a new element, `account_id`, above the existing `api_key`. This new element is required to provide the Account ID.
3. Edit the file and paste the values you copied from Zoom App Marketplace into the corresponding elements, as described in the following table:

Element	Value to Use in the File
<code>account_id</code>	The value in the Account ID field on the App Credentials page in Zoom App Marketplace.
<code>api_key</code>	The value in the Client ID field on the App Credentials page in Zoom App Marketplace.
<code>password</code>	The value in the Client secret field on the App Credentials page in Zoom App Marketplace. This value is encrypted once saved in the configuration file and isn't visible to administrators.

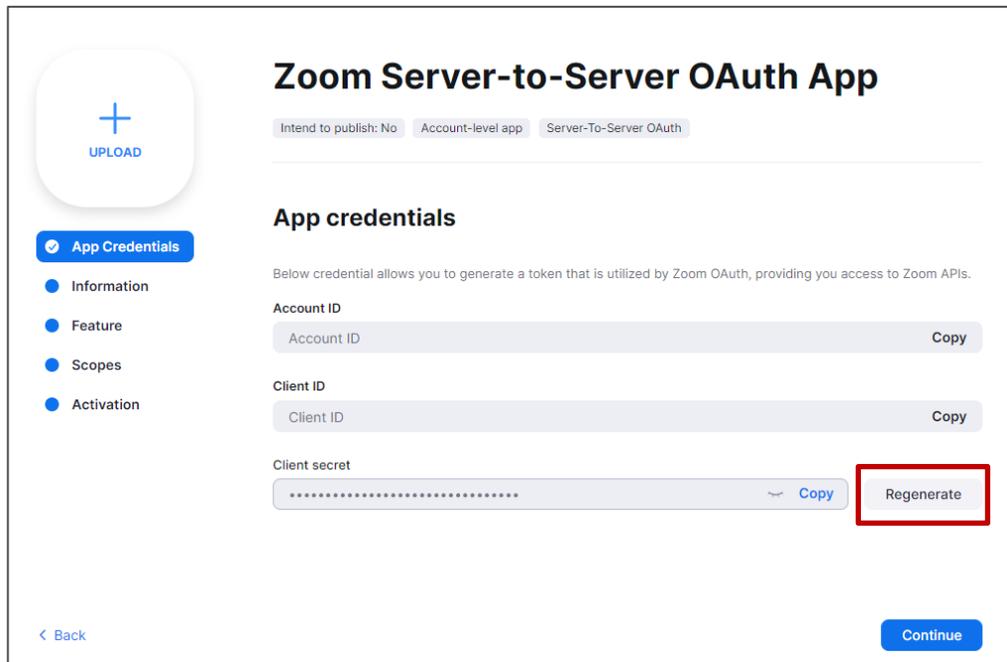
4. Choose **Save**.

Maintenance

Generating a New Client Secret

Each time the client secret expires, you need to generate a new secret in Zoom App Marketplace and then update the VLS configuration file in SuccessFactors Learning with the new value.

1. Within Zoom App Marketplace, navigate to **Manage > Created Apps** and then choose the app for which you'd like to regenerate the client secret.
2. On the **App Credentials** page, choose **Regenerate** (next to the **Client secret** field).



3. Copy the Client secret and then save in a secure, temporary location. This value is required when updating the configuration file in SuccessFactors Learning Administration.

Update the Zoom VLS Configuration File with a New Client Secret

1. [Generating a New Client Secret](#).
2. Go to SuccessFactors Learning Administration > System Administration > Configuration > VLS Configuration and search for and edit your Zoom configuration file.
3. In the `password` element, paste the new client secret. This value is encrypted once saved in the configuration file and isn't visible to administrators.
4. Choose **Save**.

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