

## Sales Order--Service - fixed price without actuals

If you choose Service item type with fixed price without actuals, the Time Recording configuration won't work during the document process.

### 1. Release Sales Order

The Status of Sales Order to Open.

The screenshot shows the SAP Sales Order 3705 interface. The status is 'Open'. The account is 'Carol Holdings'. The net value is 100.00 EUR and the total is 124.00 EUR. The 'Items' tab is selected, showing details for 'Item Carol fixed price without actuals'. The 'Service Status' is 'Not Released', 'Delivery Status' is 'Not Started', and 'Invoice Status' is 'Not Started'. The 'Item Type' is 'Service - fixed price without actuals'. The 'Posting Date' is 14.12.2017 and the 'Requested Date' is 19.12.2017. The 'Duration' is 1 Hour(s). The 'Service' section shows 'Fulfillment' as 'Internal', 'Service Performer' as 'Sandra Mohr', and 'Labor Resource' as 'RES100'.

### 2. Complete Service Execution

Since the item type is Service with fixed price without actuals, you can Complete Service Execution from Sales Order directly.

The status of Sales Order changed from Open to In Process.

Delivery Status changed from Not Started to Finished.

The screenshot shows the SAP Sales Order 3705 interface. The status is 'In Process'. The account is 'Carol Holdings'. The net value is 100.00 EUR and the total is 124.00 EUR. The 'Items' tab is selected, showing details for 'Item Carol fixed price without actuals'. The 'Service Status' is 'Released', 'Delivery Status' is 'Finished / 1 Each', and 'Invoice Status' is 'Not Started'. The 'Item Type' is 'Service - fixed price without actuals'. The 'Posting Date' is 14.12.2017 and the 'Requested Date' is 19.12.2017. The 'Duration' is 1 Hour(s). The 'Service' section shows 'Fulfillment' as 'Internal', 'Service Performer' as 'Sandra Mohr', and 'Labor Resource' as 'RES100'.

### 3. Invoice the Sales Order Invoice Request.

This action will complete the Sales Order as well as the Service.

**Sales Order: 3705**

Status: **Completed** Account: Carol Holdings External Reference: Employee Responsible: Robert Mann Net Value w/o Freight: 100,00 EUR Total: 124,00 EUR

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General **Items** Pricing and Invoicing Involved Parties Document Flow Changes Attachments Approval Process Output History Feed

Line	ATP	Product	Description	Contract Item	Quantity	List Price	Discount (%)	Net Price
10		CAROL_SEFL - Carol_fixed price without actuals	Carol_fixec		1 ea	100,00 EUR		100,00 EUR

**Details: Item Carol\_fixed price without actuals**

Details Taxes Notes Attachments

**Item**

Service Status: Released  
 Delivery Status: Finished / 1 Each  
 Invoice Status: Finished

Item Type: Service - fixed price without actuals  
 Description: Carol\_fixed price without actuals  
 Posting Date: 14.12.2017  
 Requested Date: 19.12.2017 00:00 UK

**Service**

Fulfillment: Internal  
 Service Performer: Sandra Mohr  
 Labor Resource: RES100  
 Working Condition:

If you want to attach Service Confirmation to the Sales Order, you can Click "Confirm Service Execution" when Sales Order is at In Process Status.

**Sales Order: 3706**

Status: **In Process** Account: Carol Holdings External Reference: Employee Responsible: Robert Mann Net Value w/o Freight: 100,00 EUR Total: 124,00 EUR

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General **Items** Pricing and Invoicing Involved Parties Document Flow Changes Attachments Approval Process Output History Feed

Line	ATP	Product	Description	Contract Item	Quantity	List Price	Discount (%)
10		CAROL_SEFL - Carol_fixed price without actuals	Carol_fixec		1 ea	100,00 EUR	

**Details: Item Carol\_fixed price without actuals**

Details Taxes Notes Attachments

**Item**

Service Status: Released  
 Delivery Status: Not Started  
 Invoice Status: Not Started

Item Type: Service - fixed price without actuals  
 Description: Carol\_fixed price without actuals  
 Posting Date: 14.12.2017  
 Requested Date: 19.12.2017 00:00 UK  
 Reason for Rejection:

**Service**

Fulfillment: Internal  
 Service Performer: Sandra Mohr  
 Labor Resource: RES100  
 Working Condition:  
 Duration: 1 Hour(s)

**Sales Order: 3706** 🗨️ 📡 🏠

Status: **In Process** Account: **Carol Holdings** External Reference: Employee Responsible: **Robert Mann** Net Value w/o Freight: **100,00 EUR** Total: **124,00 EUR**

Submit Save Close Preview New Copy Follow-Up Create Project Check Credit Limit

General Items Pricing and Invoicing Involved Parties **Document Flow** Changes Attachments Approval Process Output History Feed

**Document Flow**

Show: Standard View 🔍 100% 🖱️ Refresh Return to Initial View Hide Details Search

```
graph LR; SO[Sales Order 3706] --> SC[Service Confirmation 852];
```

**Sales Order**  
3706  
Status:  
In Process  
Created On:  
14.12.2017

**Service Confirmation**  
852  
Status:  
Finished  
Created On:  
14.12.2017

This won't affect the Delivery Status in Sales Order either on item level or on header level.

If you want to complete the delivery, you still need to click Complete Service Execution.