# **Pre-Requisites (Customer)**

- Customer needs to have Company Admin access to SAP Jam/Work Zone.
- Customer needs to have Admin access to Identity Authentication Service (IAS).
- Customer needs to have Admin access to Identity Provisioning Service (IPS).
- Customer needs to have their SuccessFactors tenant connected to IAS and IPS already (KBA-> 2791410)
- Customer needs to have completed the SuccessFactors user sync to IAS, from their IPS system.
- Customer needs to have completed the domain migration of their SAP Jam tenant to ondemand.com (KBA-> 2920494)

# Step 1: Enable "Off-BizX" conversion capability

Please submit a support ticket as follows->

- **Title**-> SAP Jam Off-BizX migration <company id> \*Replace <company id> with the BizX/Jam company id.
- Description->
  - BizX/Jam Company Id-
  - Data Center-
  - Is the migration required on?
  - Existing BizX based SAP Jam instance that is going to be onboarded into SAP SuccessFactors Work Zone?
  - OR
  - Existing SAP SuccessFactors Work Zone instance

Please allow support up to 2 Business days to complete this activity.

# Step 2: Configure with the Off-BizX Wizard

Once Support has completed "Step 1", please proceed with the subsequent steps. Until then the "Off-BizX Wizard" tool will not be available.

1. Open Admin Console with Company Admin account. Then click "Off-BizX Wizard".

Change Admin Area				Host Your instance of SAP Jam runs on a server gro
Company	~	Host	integration2.sapjam.com	at this domain.
		Revision:	master_2db180e98e_20211015_093727	Your instance of the SAP Jam service is runnin this revision of the SAP Jam software.
Overview		Product Version:	SAP Jam enterprise edition	Product version
③ Users	+	Product Instance na	me: Jam	The package of features and capabilities that a available in your instance of the SAP Jam serv
Administrative Areas		Company ID:	AFTSTANDALONE	Product instance name The name set on the Branding and Support pa of the Admin console.
Branding	+			Storage Usage
C Integrations	+	Storage Usage:	0% Used (0 Bytes of 1 TB)	The percentage and gigabyte (GB) value of th storage space used over the total amount of c
Product Setup	+			storage purchased by your company.
S Compliance & Securi	y +	External User Licent	ses Purchased: 100	External User Licenses Purchased The number of external user accounts that yo SAP Jam service will support per your contract
Mobile	+	External User Licent	ses Used: 4	External User Licenses Used
Analytics	+	Subscribe co	mpany admins to receive product news and updates	the number of external user accounts current used by your SAP Jam service.
Extensions Catalog				Visit 'View your general service information' to
68 OffBizx Wizard				aparts mana.

#### 2. "Off-BizX Wizard" will be launched

Setup IAS in Workzone <sup>(2)</sup> Setup Workzone in IAS <sup>(3)</sup> Setup IPS source system <sup>(4)</sup> Setup IPS target system <sup>(5)</sup> User Preview
Configure from Metadata
Configure trust with a service provider by uploading metadata for web-based authentication.
Metadata File
Configure Single Sign-On settings from a SAML metadata file issued by the IDP Browse
Configure Manually
* IDP ID
Issuer of the SAML assertion. This should be provided by the IDP
* Single Sign-On URL
SAP Jam uses this URL for SSD with the IDP
Single Log-Out URL
SAP Jam uses this URL for SLO with the IDP
Default Name ID Format
Specifies the default Name ID format to use in an authentication request

We will come back to this after a while.

## Step 2.1: Set up Identity Authentication Service (IAS) in SAP Jam/Work Zone

1. Open IAS Admin cockpit

Sala Renta Astronom	don Service (54.401)			<b>es</b> .	
Users & Authorizations	Users & Authorizat	ions			
Applications & Resources	& 1.157 User Management	<u>ස</u> ී 2 User Groups	Administrators	R4 Import Users	2. Export Users
	Manage user accounts.	Manage unit groups	Collipie Autoritation	mant one cases in applem entropy area	Depart the electing usary in the tenant of Userby Authentication service
	暍 0				
	User Provisioning Configure larger systems for user provisioning	Schemas Corligue cutter schemas	Exclude Lists		
	Applications & Res	ources			
	<b>a</b> 3	°	<b>2</b> 0	<b>()</b> 0	۲
	Applications	Tenant Settings	Terms of Use Documents	Privacy Policy Documents	E-Mail Template Sets
				and an end of the second second	Configure (unitym a reall metalation for application
	Sat summ hasses for your applications	Configure servers settings.	Configure culture terms of use for your applications	policies for your applications	program.

Passoord Policies	Custom CSS	Tenarit Texts
 Enfigre server passed	Conference States	Audio a successione

2. Go to Application & Resources -> Tenant Settings -> SAML 2.0 Configuration

	SAP unay sur		Realise Service (24.000) approve	Dylan	- 8	
0 1	interne Martin & Authorizations	,	Tenart Settings			
	Applications & Resources Applications	*	Custom Domain     Configue custom domain for the server.		5	
	Tenant Settings		CAPTCHA Service			
	Terris of Use Documents Privacy Policy Documents E-Mail Template Sets	e	E-Mail Link VabShy Gardgers the welds of the link serie to used in the different processes.		7	
	Patienter (Patientes Cuttorn CSS		Session Timeout Carifysis session thread particle		2	
-	Tenant Nexts		Rick-Based Authentication Define rules for authentication association to the larger, group membership, authentication method, and type of the authenticating user-			
	Manharing & Reporting	2	SPNEGO Configure Simple and Protected USL and Nagotadian Nachartine.			
			SAML 2.0 Configuration View and duestical leavest SAML 2.2 configuration.		5	
			Open/ID Connect Configuration View tonet Open/D Connect-configuration		2	
				Sinch Authentication 365 Configuration Configure Smith Authentication 2013 service.		×.
			Pastantin's Recovery Otoma passante recovery method and anatim it for specific user groups.		2	
			Blocking and Deletion Configure tooking and deletion for user types and dates.		1	
			Mail Server Configuration Configure real server for e-mails server to come to different application processes.	Delug .	2	
			IdP-Initiated SSO     The VML for VMP initiated SDD is https://wgglows.accounted/th.endemand.com/sanQ/dp/san/sp-(sAnisyttater)			
			Security Alerting Configure sources and settings		2	
			Tenant Default Values Configue values for language and country		1	

#### 3. Click "Download Metadata File".

SAP Mentity Auto	emblet	ten Service (SA AMS)			algijowe		Dyla	e Chen
mone		€ SAML 2.0 Cent	guntion					
Sters & Authorizations	>							
Applications & Resources	~	Identity Provide	r Settings					
Applications								
Terure Settings			sure 1	the regions accorded and one			× ;	
Terms of Use Documents Privacy Policy Documents E-Mail Template Sets Password Policies	es -	Single Sign-On The URLs of the ide Briding	Endpoint ntty provider URL	ingle sign on endpoint that receive authentication reques	6			
Cuation CSS		HTTP-Bedrect	htps://dp	(vsex.accounter/00.indemand.com/sem/25/dp/swiatpdpv	ex.a(courto400 ordemand Jorn			
Tenant Texts		HTTP-POST	https://alg	jves accurtel00 ordenant contrar@ldploolaigijo	ex.accounts400.ordemand.com			
Identity Providers	>							
Monitoring & Reporting	>	Assertion Con	sumer Ser	vice Endpoint				
		The URLs of the ide	nity provider	assertion consumer service endpoint that receive authent	cation responses			
		Binding	100					
		HTTP-POST	htps://alg	over accounted to indemand commani2/dplace/appro	ex.accourts-ND or demand.com			
		Single Logout	Endpoint nthy provider URL	single lagaut embraint that receive lagaut messages				
		stiff Andreit	Network Tankan	investationariality indestant contrastChipticity on	m accountable protemand com			
		HTTP-POST	https://wigh	over accounts400 andemand commanit218ph/orlago/vv	ex.asspurits450 underhand users			
		Signing Certifi	cates					AD
		A The Signing (	certificate is or	re and the same for SAML 2.0 and Openid Connect. Note	that a change in this configuration will also affect th	a other one.		
		When you get	yna ortho	te, cray and peste it as text in the View Certificate Details	dang.			
		Default Serie	Anather	Subject DN	Validity	Same	Action	
		<ul> <li>342</li> </ul>	000000000	Chinalgolines.accounteR03 ordemand.com.OrdAP- SE.C-OE	from August 4, 2021 to August 4, 2031	(8590)	68	
				-				
		1 Download Metadar					F177	80

4. Go back to the "Off-BizX Wizard", click "**Browse**" and select the metadata file exported from IAS.

Configure from Metadata		
Configure trust with a service pro	wider by uploading metadata far web-based authentication.	
Metadata File		
Configure Single Sign-On sett	ings from a SAML metadata file issued by the IDP	Browser

https://algxjvuex.accounts400.ondemand.com * Single Sign-On URL https://algxjvuex.accounts400.ondemand.com/sami2/idp/sso/algxjvuex.accounts400.ondemand.com	
* Single Sign-On URL https://algxjvuex.accounts400.ondemand.com/sami2/idp/sso/algxjvuex.accounts400.ondemand.com	
https://algxjvuex.accounts400.ondemand.com/saml2/idp/sso/algxjvuex.accounts400.ondemand.com	
Single Log-Out URL	
https://algxjvuex.accounts400.ondemand.com/saml2/idp/slo/algxjvuex.accounts400.ondemand.com	
Default Name ID Format	
Specifies the default Name ID format to use in an authentication request	
Default Name ID Policy SP Name Qualifier	
Specifies the default SP name qualifier to use in an authentication request	
* X509 Certificate (Base64)	
BEGIN CERTIFICATE MIDQDCCAgCgAviBAQIGAXsRp@v5MA0GCSqGSib3DQERCwUAMErsCzAJRgNVBAYT AkRFMQ8wDQYDVQQKEwZTQVAtU0UxKzApBgNVBAMTimFsZ3hqdnVieC5hY2NvdW50 czQwMCSvbmRlbWFuZC5jb20wHbcNMjEwODA0MTQ0OTUzWhcNMzEwODA0MTQ0OTUz WjBLMQswCQYDVQQGEwJERTEPMA0GA1UEChMGU0FQUVNFMSswKQYDVQQDEyJhbGd4 an21ZXguYWNjb3VudHM0MDAub25kZW1hbmQuY29tMIBIJANBgkqhkiG9w0BAQEF AAOCAQ8AMIBECgKCAQEAgdN8suPYSrd04/zF+WPIfpimC536H7lU5jqPQN12t9Jo HdMA+q4Drr2PeMrio8EiWOsPJLV3j4R4kSwgY+EvgTwMNylcAPR8n3XxgH4Y22s8 HYfqQc0pY6c1JL/kMSxtYm9Y7FtLTc+q4bH277vcpvq/WQ76NDSX03dsY3absJ YPbualq3hM5v11cj0DzpsKD0+HMtjf4QU027vmEiykir3Kt4s6eX5H40ch69C6 OdazV3b0HdRCJskriv0ZLnIDNSARLCInMGJZtnE3wYMIMIa3WL1maaPqAgt3QJgS 9889axxdp7kh+8Ggo0E2320FaamHmvr5gSw1PkW34QIDAQA8ggIAADANBgkqhkiG 9v0BAQsFAAOCAQEAL87ZFVKPTvd0BZSavuKF6RiB7VAK58RbF2vfsS464SEvExmA 4F5uIQT+4TxF00HJqTk0DVtFtrYMWUJFB0+IV8cz00zpSaxSHEI69F0CDuIQVQ KTGCmkVhcjaH{Wzgh0MkXYCTIPsJhAY4sxjhBp+bQeJINb5/CmhdxwyItCYq1C3 2qWRSVRw+Hj1xjnFY52r49VXABiBRNb05Kbb92F0LeBgFb+d2Mz0P+x2jn1rc 6o8c420HqLfcdkPs4V0pEa30u2JY8LCD8OnnvuXMsbVYiurZavoi4SrL+Yu6iwG XeEmL4qAb4t0tytfSAxLCNFF4/V+T3CgpJK7JdQ==	

5. Click "Save and Next" button to move to the next step.

## Step 2.2: Set up SAP Jam/Work Zone in Identity Authentication Service (IAS)

1. Click "Download SP Metadata" in the Off-BizX Wizard.

SAP Off Bizx Convert	sion
	Assertion Consumer Service
	https://AFTSTANDALCONE.cubetree.bizjuamingdacs
	Single Lagout Service
	https://APTITANDALONE.subetree.https://www.secondecondecondecondecondecondecondecond
	Request Signing Private Key
	BEGIN RSA PRIVATE KEY MIElow BAARCADEAtpoppGLOMNEpCIBCATyBFMyCXBsemAdxKBeibnin/TBpJNA JpCHH43YW2DpJBB/vg558B25UJW0ho2xx7KBHVPB22b1Yv4aL5Hx0495Vx05C HtQ59(040W2)YMME2xQmirVLaoUNEW4+6235HF3vfTHOLc0zmx0DUDezAbH80aV YMolxx0DjBGKW35K06EtagEJCbKT1PB/Kx047210947xX5BHVFB22b1Yv4aH1hab84 vegUsibs2001FXFTxx0CF2g529UHspechhma3is5MbF2b2 SEU19#ILX1aoHcLYLLs1M9uPkeuK7UcBVP3Bx1DAQABAe3b4E71XML0XC2F23, NMpYd5InLQID axd2729HxpE5aouOUD7cm5gHbWE4(XX05uOHKHrx02Mb00R A2xx4xCupB3p+2GW5t3b457Bm60(Xxs000x00FTheHX7xycUDaeAbH71b)WH4AWC64b1 CDrgYUmgixX5+E71W0F7TcDodWlexxpuLdab42yWFUACH70ZumgBIPyHE1#Y9 nbxmMiBBumHnE6b60M1Y5HR99KHola3U43H73hxqa5Lq3HHBan8L1F11D4Ak9Kc6b1 CDrgYUmgixX5+E71W0F7TcDodWlexxpuLdab42yWFUACH70ZumgBIPyHE1#Y9 nbxmMiBBumHnE6b60M1Y5HR99KHola3U43H73hxqa5Lq3HHBan8L1F11D4Ak9Kc6b1 CDrgYUmgiX5+E71W0F5LD9Ab00Kc547bpYHe3PyH0L2Abheodx742fpKYpH8J8D20 USRCWECgF2A4FC01cWxkc1113yuqKH0AB3U43H73hxqa5Lq3HHBan8L1F11D4Ak9Kc6b1 CDrgYUmgiAX5+E71W0F4K95hL9F9W80A+Fwr8H82K27mmcDkyM11M0C46220 USRCWECgF2A4FC01cWxkc1113yuqKH0AB3U43H73hxqa5Lq3HHBan8L1F11D4Ak9Kh6Ab41KV7h4D24b5bu74L32bheodx742fpKYpH8J8D20 WE58dx4aF1k43aq844dWW8ABk9Fy-8mW9R3z2x25HF16h3x40F8K8CgFEAz9Dp1w4mc22W11r0Cg51JG0pM1d1FdBhyTek18V9Bdn+eab2ETuj24VX9748hUB9D 2H82a4F21W0F7Jyz4W4C20JJEFUKWW4X19W0F2gW2HFF16h3x40F9E8br21LH85Bbgr2Lusg5VxHRBBDDCgYEABH8DDCgYF8HIB10D4122VXBBBr4B44W71+910q2JB45m1D5UHB122VXBBBr4B44W71+910q2JB45m1D5UHB122VXBB47W4L53DH4W458JH4W714D2F68K053akQ432ga21+ Q0159JB45cq077dWLz+McCgYABLL50n#W4U58JH4W258JH4WM58QH4707hA#560q YMppTwxhTaD2F50VWF8Haab1cW07Zx8h273QJBFUK4M4288K053akQ432ga21+ Q0159JB45cQ077d5mJB4m4DL58LH40x48B44JW0F3gH4WX58JH4U255AH47002g4Ab41x52HV62B47x071AAB85AUH70704AR50U00YT7J8AAR540K70704K83AQ49w73D2F50VWF8Haab1cW07Zx8h2273L9JBFUmA4288K053akQ432ga21+ Q0159JB45cQ077d5mJB4B4753M44884A4JW0K438U4JW0053JH40719AAF35Q74K702B59F4W78D2F50VF71AAB84D0V0773AB485AUH7070AAF35Q7 1/Cm841T00Maka2y059avbab4yPpJm2MAk88844JW0K139WV00K0MUqW8Bh0v254A4329V+6786247x070483AC40H703K418580H40K88053AAQ4329a21+
	Request X.509 Cartificate (Base64)
	BEGIN CERTIFICATE MID TTCCA/2gAwiBAgKd+80xxgTqLvx1sxBM22xyjANBgkghx05wx08AGsFADCB [1F)M0ESA1UEAxxaxHH0CHM8L3pbpnHI21_IntElVplxc2FwamP1LnHW6BBjb21w VWISLINHSW4Bd BJVW5r62VybH22UHscm22xWB0x95TW3ACd22D_IntEl12MGwCQPDVQQLDA.3UB0EMMA.dx1UEGybDuFPQWCQYDVQQDFa.AUL20 F#0yM7A5MjeOTBIMJuEFeDTIMTABUjeOTQCMLIAM05MVMW,YQYDVQQDDFponHF#czswL2wBDVxcFF0xWBV,M652XBQYWDoY2BL2PL2W6MBbhKvi2FBE9Bb3Q2BDF90 ZK_22WN82Bgb22P2C0VyL3NV1F2wa3NV1WQTVKjc5L1MGVDFVCCLAJBgNV5AM AEBMQwcQYDVQQDDAVTQVAcc2AJBgNV5ArTAUYMBBJAXBjeADCAGEF AAOCAGBAMIBC2JPCAGEApgejiGLQMR95CBcA2yBFMyXCBavmMxR8ebinAITB p.RAJgCH143VW2OjBB0y358602B,jwXha7AVTM185AVBJAVGMVMAL98 cu0cHQPQACBAVTQVACSALBgNV1ArM22WW1LamAESMFv22SH199FTQLZ02eseOUUe2AbH 6LN1VM02DJJE0DV0FH0B0x8EECEAT2g,DQB1FPERKing72jDV0WXSBh71 nBhMv85jm0zxWB35BJMA2D1FWT1sLC07g123VH0gehC05w08A 25XE2SLTJBFFL1ADH12LaSMBXKFLL1MW2DJ9DV0KTAUTAUTM185AVBjeAVEBB BTADAQHMB0CA1Ud0g2WBB10K250g23FyJMM7VL5b141QV2DJ80UUe2AbH 6LN1VM02DJ9D0MV2FL0H0aK5ECEAT2g,DQB1FPERKing72jDV0MXSBh71 nBhMv85jm0zxWB35BJMAD2D1FWT1sLC07g123VH0gehC05w08AV6AVEZBLTJBFFL1ADH12LaSMBXKFL0H02AK5ECEAT2gJ2D0MV2FL0H02BH0XV2EBABB BTADAQHMB0CA1Ud0g2WBB10K250g23FyJMM7VL5b141QVAH03Ue4h0C6ACBAAB2982DH0EED5H0X4EFUBFFL1ADH12LaSMBXKFL0H02D2A2D0MV2FL0H02BH0X7FL0H02AF2B2F12B4T9BB0K52B47B0H02B4BABBBB14D0H17W512C07g22DM000CF14D12VF2B22B4T9B0K52B47B0H02B4BABBBB14D0H17W512B47B4 BTADAQHMB0CA1Ud0g2WBB10K250g23FyJMM7VL5B141QVAH02B4B0CA0CBACAB2982DH0EF2BB178AT17H10162A920M122F42D49B0VCF553AHB

x8idgp5BBH+330M5eibHz34yA/cUxbdineQTrO=sbHz83;500+709W5+767CD1FgwYD37z5RaBAG0exL2gt2ULarmAxqA5UZT5g+8769W6/yMg4s3sC(LargX4TPWsBDA y+d7bec0bSgsDe+nxYT9sZ\gDeqc5q48LcKqm3LR0V4YVww0FBBF5HVeEWWg5y1BABeLxcIND+gPPFkHCLL14B1v#VDb05Jh0b5DHEWscILq45GodBsHxQC8AdAX; W7PJHC3R0ZeLETuGeNstsUPLCE5QABJ7EA==-----END CERTIFICATE-----



2. Switch to IAS Admin cockpit. Then go to Application & Resources -> Applications. Click "Create".



3. Enter any suitable Application Display Name -> Choose Application Type "SAP BTP solution" -> Then click "Save".

	SAP Identity Authentic	ation Service [Europe]			
â	Home	Applications Create	SAML Assertion Attributes		
8	Users & Authorizations >	Search			
-	Applications & Resources 🗸	Bundled Applications	Attributes		
	Applications				
	Tenant Settings		You can change the default names of the assertion attributes that the application attributes. You can use multiple assertion attributes for the same user attribute.	uses to recognize th	le user
	Terms of Use Documents		+ Add		
	Privacy Policy Documents	RTP.342071_Canon_CW/7.Sub			
	E-Mail Template Sets	Create Application			
	Password Policies	Application Display Name:*	SAP Work Zone		
	Custom CSS	Application Home URL:			
	Tenant Texts	Application Type:	SAP BTP solution		-
	Master Data Texts				
Ð	Identity Providers >				
	Monitoring & Reporting		🖫 Save 🛞 Cancel		
		https://www.successfactors.com/SFPA			
					(A) Cancel

#### 4. Click on "SAML 2.0 Configuration"

	j		
= Mentity Authentica	tion Service [QA.AWS]	algrývæx	Aanya Singh 🛞
SAML 2.0 Configuration	Applications Create	SAP Work Zone Jam	Edit Delete
g <sup>e</sup> Users & Authorizations	Search Q	Application type: SAP Jam solution	
🚍 Applications & Resources 🗸		Home UKL not compared	
Applications	Charged Applications	Trust Authentication and Access Branding and Layout	
Tenant Settings	SuccessFactors	Single Sign-On	
Terms of Use Documents	https://www.successfactors.com/AFTST	ange age on	
Privacy Policy Documents	Burn find Amerikanian	Protocol Choose SAML 2.0 or OpenID Connect.	SAML 2.0 >
E-Mail Template Sets	Bundled Applications		
Password Policies	SAP Work Zone Jam	SAML 2.0 Configuration Configure trust with a service provider by uploading metadata for web-based authentication.	Not Configured >

Custom CSS	System Applications			_
Tenant Texts	Administration Console	Subject Name Identifier Configure the attribute which the application uses recently the users. The attribute is sent as name ID in SAWL 2.0 authentication requests to identify Provider.		>
Identity Providers	oac.accounts.sap.com			
Monitoring & Reporting		Default Name ID Format Configure the default Name ID format. The attribute is sent to name ID format in SAML 2.0 authentication requests to identity Provider.	Unspecified	$\rightarrow$
	User Profile sp.accounts.sap.com	Apply Function to Subject Name Identifier Convert the subject name identifier to uppercase or lowercase.	None	>
		Assertion Attributes Configure user attributes sent to the application with the specified assertion attribute names.		>
		Default Attributes Attributes sent to the application with fixed values.		>

5. Click "Browse..." and select the SP Metadata file exported from "Off-BizX Wizard". Then click "Save".



#### 6. Click on "Subject Name Identifier".



#### 7. Set "Select a basic attribute" to "User UUID". Then click "Save".

= M Identity Authentics	ation Service [QA AWS]	algrýviex	Aanya Singh
🛱 Home	Applications Create	< Subject Name Identifier	
😤 Users & Authorizations 💙	Search Q	User UUID, User ID, Login Name and E-Mail are unique for the tenant.	
Applications & Resources V Applications	Charged Applications	Basic Configuration	
Tenant Settings Terms of Use Documents	SuccessFactors > https://www.successfactors.com/AFTST	Set a basic attribute from the list below. When Identity Authentication acts as proxy IdP, and the users have no profile in Identity Authentication, choose the advanced configuration option.	
Privacy Policy Documents E-Mail Template Sets	Bundled Applications	Select a basic attribute: User UUID V Select a fallback attribute:	
Password Policies Custom CSS	SAP Work Zone Jam https://integration2.sapjam.com/compa	User ID E-Mail	
Tenant Texts	System Applications	Advanced Configura     Display Name     Login Name	
Monitoring & Reporting	Administration Console > oac.accounts.sap.com	For more information about Sut Employee Number Identity Authentication Documentation.	
	User Profile > sp.accounts.sap.com		

8. Re-confirm whether SAML 2.0 Configuration and Subject Name Identifier are set correctly.

SAP identity /	uthenti	cation Service [QA AIV5]		algejours.	Dylan Chen	8
A Home		Applications	Create	SAP Jam	Edit Delete	_
E Users & Authorization	>	Search	Q,	Application type: SAP Jam solution		
Applications & Resou Applications	ces 🗸	Charged Applications		Twat Authentication and Access Branding and Layout		
Tenant Settings Terms of Use Docume	nts	SuccessFactors https://www.successfactors.com/APT	st	Single Sign-On		
Privacy Policy Docum E-Mail Template Sets	ents	Bundled Applications		Protocol Choose SAML 2.8 or OpenID Connect.	5448,20	2
Password Policies Custom CSS		SAP Jam https://ntegration2.sapjam.com/com	ya >	SAML 2.0 Configuration Configure trust with a service provider by uploading metadata for web based authentication.	vice_provider38855pix.dd18803528708	-
Tenant Texts	>	System Applications		Subject Name Identifier Configure the attribute which the application uses to identify the users. The attribute is sent as name ID in SAML 23 authenticiton-registers to is thereby Provider.	User UUID	2
Monitoring & Reportin	ε >	Administration Console oec.accounts.sap.com	2	Default Name ID Format Configure the default Name ID format. The attribute is sent as name ID format in SAM, 2.0 authentication regressits to thisting through.	impoched	2
		User Profile to accounts sap.com	>	Apply Function to Subject Name Identifier Convert the subject name identifier to uppercase or lowercase.	Nove	>
				Assertion Attributes Configure user attributes sent to the application with the specified assertion attribute names.		2
				Default Attributes Attributes sent to the application with fixed values.		2
				Application APts		
				Client ID, Secrets and Certificates Configure client ID and secrets for system administration. API authentication and OpenD Connect configuration.	8cm2dx274dd774bac a98274b271248c7074	2
				Consumed Services Consumed tendors of the application.		>
				Conditional Authentication		
				Conditional Authentication Define rules for authenticating identity provider according to e-meil domain, user type, user group, and IP range.	Adentity Authenticution	)
				Configure SAML 2.0 Requests to Corporate Identity Providers. Configure the authentication content and issuer name sent to the corporate identity providers.		)
				Trust All Corporate Identity Providers. Allow 64-initiated togon from all configured corporate identity providers. For more information about 149-initiated 550 configured, new Identity Automation Decomposition	ia.	

### Step 2.3: Set up IPS source system

The next few steps are to create a new pair of IPS source and target systems that will sync user info from SuccessFactors to Work Zone. First, we create a new IPS source system by cloning from the existing SuccessFactors source system and making some changes needed for Work Zone.

. <u>Ope</u>	en IPS Adm	nin cockpit	. Then cl	ick on " <b>S</b> o	ource Sy	vstems".
=	SAP					
\$	0	10	5	0	0	55
-3	Ģ	10	귄	9	E	55
۵	Source Sys	tems	Target Syste	ems	Job Logs	
	Manage so	urce systems	Manage ta	rget systems	View job (	execution logs
		1				

2. Select existing SuccessFactors source system which would have been created by Upgrade Center (SFSF migration to IAS). Then click "Export" and download/save the JSON file.

Source Systems	Source System Details
Customer Managed	SFSF_SOURCE_AFTSTANDALONE
BizX-AFTWWII Enabled	Type: SAP SuccessFactors
DC25 Successfactors - AFTW2C02	Datals Tensternal. Properties Jobs
DC25 Successfactors - AFTW2C02 -so Enabled	Details
IAS test Enabled	Type: SAP SuccessFactors System Name: SPSF_SOURCE_AFTSTANDALONE
Int2-WorkZone HR - IAS - source Enabled	Description:
offbizx test Enabled	
SFSF_SOURCE_AFTSTANDALONE	Example Source system
SPSP_TEST Enabled	
SuccessFactors - AFTSTANDALONE - s Source system for SAP Jam Enabled	



3. Click "Add" to create a new source system for Jam/Work Zone.

Source Systems		Source System Details
Customer Managed >	SFSF_SOURCE_AFTSTANDALONE Type: SAP SuccessFactors	
DC25 Successfactors - AFTW2C02 Enabled	Dotails Transformati Properties Jobs	
DC25 Successfactors - AFTW2C02 -se Enabled	Details	
IAS test Enabled	Type: System Name:	SAP SuccessFactors SFSF_SOURCE_AFTSTANDALONE
Int2-WorkZone HR - IAS - source Enabled	Destination Name: Description:	
offbizx test Enabled		
SFSF_SOURCE_AFTSTANDALONE Enabled		
SFSF_TEST Enabled		
SuccessFactors - AFTSTANDALONE - s > Source system for SAP Jam Enabled		
SuccessFactors - source - Work Zone > Enabled		
+ Add	↓ Export	

4. Click "Browse..." and selected the exported file of default SuccessFactors source system.

Source Systems 🦯		Source System Details
Customer Managed	Type:	
DC25 Successfactors - AFTW2C02 Enabled	Details Transformat., Properties	
DC25 Successfactors - AFTW2C02 -so Enabled	Define from File If you want to import an existing preconfigured system, bro	were and choose a file. If not, you can skip this step and proceed with Details below.
IAS test Enabled	Import File:	1 Busst.
Int2-WokZone HR - WS - source Enabled	*Type: *System Name:	-Selier a system (spe-
offbicx test Erabled	Desclination Name: Description:	~
SFSF_SOURCE_AFTSTANDALONE Enabled		
SPSF_TEST Enabled		
Source system for SAP Jam Enabled		
Erabled		

#### 5. Enter any desired System Name.

Reading List	Source System Details	
SFSF_SOURCE_AFTSTANDALONE	or Work Zone	
Type: SAP SuccessFactors		Disabled
Deals Transformat Properties		
Define from File		
If you want to import an existing preconfigured system, br	wese and choose a file. If not, you can skip this step and proceed with Details below.	
Import File:	SFSF_SOURCE_AFTSTANDALONE (1) jun	
Details		
*Type:	SAP SuccessFactors V	
*System Name:	SFSF_SOURCE_AFTSTANDALONE for Work Zone	
Description:		
		Sine () Cano

6. Go to the Off-BizX Wizard, Step 3: Setup IPS Source System. Expand the "IPS Properties" and "IPS Transformation" sections to see the corresponding details (*this section can take a few seconds to load*). Select the Transformation text or click the "Copy to clipboard" button to copy it.

Off Bizx Conversion	
	Setup IAS in Workzone — Setup Workzone in IAS — 1 Setup IPS source system — (a) Setup IPS target system — (b) User Preview — (c) Ready
	Setup Source System
	✓ IPS properties
	sf.user.attributes title,location,firstName,lastName,status,userki,lastModifiedDateTime,personKeyNav
	✓ IPS transformation
	Script

7. Go back to the IPS Source System being created, click on the "**Transformation**" tab. Overwrite/Replace the existing transformations to the one copied from the wizard in Step 6 above.

Identity Provisioning			<u>ں</u>
Source System Details			
Deep - SF Work Zone - source - SFPART041665			
Type: SAP SuccessFactors			Enabled
Details Transformations Properties Certificate Jobs			
The initial transformations have been changed.			
Transformations	Reset	Edit	Export
<pre>"user": {     "mappings": [     {         "mappings": [         {             "sourcePath": "\$.personKeyNav.perPersonUuid",             "targetPath": "\$.id",             "targetPath": "\$.id",             "targetVariable": "entityIdSourceSystem"         }         {             "constant": false,             "targetPath": "\$.active"         },         {             "constant": true,             "targetPath": "\$.personKeyNav.userAccountNav.accountStatus ==:ACTIVE",             "constant": true,             "targetPath": "\$.personKeyNav.userAccountNav.username",             "targetPath": "\$.userName"         },         {             "sourcePath": "\$.userName"         },         {             "targetPath": "\$.userName"         }         {             "constant": brue for the formed of the</pre>			

8. Go back to the Off BizX wizard, Step 3, and copy the "sf.user attributes" value from the wizard as highlighted below.

Setup IAS in Workzone - V Setup Workzone in IAS -	Setup IPS source system — (4) Setup IPS target system	em 5 User Preview	6 Ready
Setup Source System			
✓ IPS properties			
sf.user.attributes			
title, location, firstName, lastName, status, userid, lastModifiedDateTimo, per	rsoniKeyNav		
✓ IPS transformation			
Script			
<pre>{     sourcePath*: "\$ groupID";     "targetVariable": "entityldSourceSystem"     ,     {         "sourcePath*: "\$ groupName*,         "targetPath*: "\$ groupName*,         "targetPath*: "\$ disployName*         .         {             "constant*: "urnietf params.scim:schemas:core:2.0:Group",             "targetPath*: "\$.schemas[C]"         },         {             "sourcePath*: "\$.users[*],personGUID",             "preserveArrayWithSingleElement*: true,             "optional*: true,             "targetPath*: "\$.members[?(@.value)]*         }     } } </pre>		I	

9. Go back to the IPS Source system being created, Click on the "Properties" tab and update the following properties. Then click "Save".

**Password:** Put the same password as used in the original SuccessFactors source system. If this password is not available, then it can be reset in BizX->Reset User Password screen and then updated both in the SuccessFactors source system and the new Source system being created for Work Zone.

sf.user.attributes: Copy the value string from the wizard in the above Step 8.

All the other properties, that got added in Step 4 by importing the default SuccessFactors source system JSON file should be left as is.

Sou	rce System Details	
Deep - SF Work Zone - source - SFPART041665 Type: SAP SuccessFactors		Enabled
Properties	Edit	Export
+ Add		
Name	Value	Delete
Authentication	BasicAuthentication	1
ips full read force.count	5	
ips.trace failed entity content	true	
Password		<b></b>
ProxyType	Internet	1
sfuser attributes	title.location.frstName.lastName.status.userid.lastModifiedDateTime.personKeyNav	1
sf.user.attributes.expand	personKeyNav.personKeyNav/userAccountNav	Ē
stuserfilter	status eq 'active'	Ē
Туре	HITP	Ē
URL		Ť
User		Ť
		Save Cancel

Note-> The Off-BizX wizard shows all BizX user fields that can be synced in the "sf.user.attributes" value. If a customer does not want some of these fields to sync to Jam/Work Zone, those will need to be manually removed from this property and the corresponding transformation mappings should also be removed to avoid sync failures. Please refer to the following guide for the list of supported fields - SAP Jam integrated with SuccessFactors Platform

#### Step 2.4: Set up IPS target system

1. Go back to IPS Admin cockpit. Then click on "Target Systems".

= 54	₽ <b>₽</b>					
۲ کی ۱	G	10	Ð	9	Ē	55
6	Source Sys	tems	Target Syst	ems	Job Logs	
	Manage so	ource systems	Vanage t	arget systems	View job e	execution logs
		and systems		a get of and the	the part of	in cause i suge

#### 2. Click "Add".

Target Systems 🧪		Target System
Customer Managed	Work Zone - AFTSTANDALONE - target	
https://alpi/vuex.accounts400 Ena		
Enabled	Detais Transformat Properties	
IAS Enabled	Details	
Int2-WorkZone HR - target Enabled	Type: SAP Work Zone System Name: Work Zone - AFTSTANDALONE - target	
JAM_TARGET_OFFBIZX22 Enabled	Description: Target system for Work Zone Source Systems: SuccessFactors - AFTSTANDALONE - source - JAM	
WorkZone - AFTSTANDALONE test_10 Enabled		
IAS_TARGET_OFFBIZX22 https://ascsexgfu.accounts400 Dis		
JAM_TARGET_AFTSTANDALONE2		
Work Zone - AFTSTANDALONE - target Target system for Work Zone Oisabled		

3. Choose "Type" as "**SAP Work Zone**" or "**SAP Jam Collaboration**", depending on the type of system being worked on. Enter any System Name and Choose the source system just created above in Step 2.3.

Target Systems 🥒		Target System Details
Customer Managed	Work Zone - AFTSTANDALONE - target	
AFTSTANDALONE_IAS_TARGET https://algojvuex.accounts400 Ena >	Type: SAP Work Zone	
DC25 SF AT IAS Enabled	Details Transformati. Properties	
IAS Enabled	Details	
int2-WorkZone HR - target Enabled	Type: SAP Work Zone System Name: Work Zone - AFTSTANDALONE - target	
JAM_TARGET_OFFBIZX22 Enabled	Destination Name: Description: Target system for Work Zone Second Systems: SuccessFactors - ATTSTANDALONE - system - IAM	
WorkZone - AFTSTANDALONE test_10 Enabled		
IAS_TARGET_OFF8/2X22 https://ascsex.glu.accounts400 Dis		
JAM_TARGET_AFTSTANDALONE2		
Work Zone - AFTSTANDALONE - target Target system for Work Zone Disabled		

4. Go back to the **Off BizX Wizard** and confirm the **Step 3**: **Setup IPS Source System**. This is what we manually completed in the previous section, 2.3

5. Switch to Off BizX Wizard "**Step 4**". Copy the IPS transformation" script from "Off-BizX Wizard" and paste it into the "**Transformation**" tab of the IPS target system.

	f Bizx Conversion				
	Setup IAS in Workzone — Setup Workzone in IAS —	Setup IPS source system	Setup IPS target system	5 User Preview	6 Re
		O anti- a martine	- only to anguly them	O m m	0
	User Sync Info				
	✓ IPS properties				
	Password				
	9X4J4JDLB2kE7Z70XgZVdLwFMdrhJJPP7BCTgCq1a				
	URL				
	https://AFTSTANDALONE.cubetree.biz				
	OAuth2TokenServiceURL				
	https://AFTSTANDALONE.cubetree.biz/api/v1/auth/token				
	User				
	nK2ojFHN0GCLs51AOGMd				
	V IPS transformation				
	Script				
	"user": {				
	"user": { "mappings": [ "targetPath": "%.id", "type": "remove" ), { "sourceVariable": "entityIdTargetSystem", "targetPath": "%.id" ), { "sourceVariable": "entityIdTargetSystem", "targetPath": "%.id", "sourceVariable": "entityIdTargetSystem", "targetPath": "%.id", "targetPath": "%.id", "sourceVariable": "entityIdTargetSystem", "targetPath": "%.id", "sourceVariable": "entityIdTargetSystem", "targetPath": "%.id", "targetPath":				
	/, { "sourcePath": "\$.active", "targetPath": "\$.active" ), Copy to elipticard				
	A first				
Target Bysteres			Target System Details		
TANDALONE_JAS_TARGE	Work Zone - AFTSTANDALONE - target				
rapport accordect.	- 04.				
SF AT IAS					
57 AF 145	Enalise Constrained. (61) Products Evaluation Transformations				
BarkZone HR - Larget	Enalized 2 Deals Sections. (5) Evalued 2 Transformations				
RoliZone HR - Legal	Enalized <sup>2</sup> Enalized <sup>2</sup> Enalized <sup>2</sup> Transformations Enalized <sup>2</sup> ( 100071 ( 1000000, NEW EMPTY taker, 1000000000000000000000000000000000000				
S SF AT IAS BUIGZONE HR - Sarget TRANGET_OFFRIGAGE Dama_ATTENDED	Enalized * Constructions. Construction Const				



6. Create all IPS properties exactly as shown in below screenshot. For the highlighted properties, ensure you copy the values from the "Off-

Target Systems		Target System Details	
Customer Managed	Work Zone - AFTSTANDALONE - target		
AFTSTANDALONE_IAS_TARGET Provide State Stress Stres	Type: SAP Work Zone		Disabled
CC25 SF AT IAS Enabled	B S Production Production		
AS Enabled	Properties		
nt2-WorkZone HR - target Enabled	Aane	latur	Deiste
IN TROFT OFFICY?	Authentication	BasicAuthentication	
Enabled	ips delete existedbefore encides	itue	
	ips. failed.request.retry.attempts	2	
Enabled	ips failed request retry attempts interval	30	
	ips.trace.failed.entity.content	But .	
Ntps://ascsexgfu.accounts400 Dis	QAuth2TokenServiceURL	https://integration2.sapjam.com/apilvLlauth/token	
IN TADATT ATTENDED ANT	Pessword		
Disabled	ProxyType	Internet	
	Type	HTTP	
Target system for Work Zone Disabled	UR,	Ntps://integration2.sapjam.com	
	Liter	INEXISTERADOC LASSACIDANI	

So, aside from the default properties, following have to be added:

- Authentication: BasicAuthentication
- ProxyType: Internet
- Type: HTTP
- OAuth2TokenServiceURL: from the "Off-BizX" wizard
- Password: from the "Off-BizX" wizard
- URL: from the "Off-BizX" wizard
- User: from the "Off-BizX" wizard
- 7. Go to Source Systems and select the one created. Switch to "Jobs" tab and click "Run Now".

Source Systems 🥒		Source System Details
Customer Managed	SuccessFactors - source - Work Zone	
BizX-AFTWWII Enabled	Type: SAP SuccessFactors	
DC25 Successfactors - AFTW2C02 Enabled	Detals Transformati. Properties Join	
DC25 Successfactors - APTW2C02 -so Enabled	Jobs	
IAS test Enabled	Job Type	Actions
	Read Job	Run Now Schedule Resume
Ins2-WorkZone HR - IAS - source Enabled	Resync Job	Run Now
offbizx test Enabled		
SFSF_SOURCE_AFTSTANDALONE		
SPSF_TEST Enabled		
SuccessFactors - AFTSTANDALONE - s Source system for SAP Jam Enabled		
SuccessFectors - source - Work Zone Enabled		

8. Open IPS Admin cockpit, then click on "Job Logs" to check the Job Execution Logs. Confirm the job has been completed before moving on to the next step.

Note: IPS User Sync will take a while depending on the volume of users to be synced from SFSF to Work Zone/Jam. If any user record shows failure, based on the error log, appropriate action might need to be taken to address the failure. If the error messages are not clear about the nature of the issue, please contact Support.



= SAP		Identity Provisioning				쇼 Samen Li (5501798) 쇼
•		Job Exe	cution Logs			
						1.0
G Source System	Job Type	Trigger Type	55854	Start Time	End Time	Action
SuccessFectors - AFTSTANDALONE - source - JAM	READ	IMMEDIATE	Finished With Error	20/0c9/2021 14:06:58 +08:00	20/0cs/2021 54:08:09 +08:00	
SuccessFactors - AFTSTANDALONE - source - JAM	RESYNC	IMMEDIATE	Manually Terminated	20/Dc9/2021 14:05:09 +08:00	20/0es/2021 14:05:38 +08:00	
SFSF_SOURCE_AFTSTANDALONE	RESYNC	IMMEDIATE	Manually Terminated	20/0c9/2021 14:03:30 +08:00	2040es/2021 14:03:51 +08:00	
SuccessFactors - AFTSTANDALONE - source - JAM	RESYNC	INMEDIATE	Finished With Error	20/0cl/2021 14:02:40 +08:00	20/0x1/2021 14:02:43 +08:00	
DC25 Successfactors - AFTW2C02 -source - Jam	READ	IMMEDIATE	Finished With Error	19/0et/2021 16 21:13 +08:00	1940es0021 16:23:58 +08:00	
Int2-WorkZone HR - IAS - source	READ	IMMEDIATE	Success	19/0c/2021 11:21:58 +08:00	19/0ct/2021 11:22:38 +08:00	
Inc2-WorkZone HR - WS - source	READ	INVIEDUATE	Success	19/0ct/2021 11:14:48 +08:00	19/0es/2021 11:15:17 +08:00	
Int2-WorkZone HR - IAS - source	READ	INMEDIATE	Success	19/0c/2021 11:08:40 +08:00	18/0cs/2021 11:08:55 +08:00	
Ind2-WorkZone HR - UAS - source	READ	INVESTIGATE	Finished With Error	19/0cs/2021 11:07:03 +08:00	19/0es/2021 11:07:05 +08:00	
Int2-WorkZone HR - IAS - source	READ	INMEDIATE	Finished With Error	19/0c92021 12:05:19 +08:00	19/0cs/2021 11:05:21 +08:00	
		D	6one 0/95]			

## Step 2.5: Review user mapping

1. Switch to Off-BizX Wizard again and go to Step 5 - "User Preview".

0 users will be migrated			
0 users will be deactivated			
User Email	User Sync ID	Current Status	New Status
		No Data	

2. Click on "Refresh".

Click on R	terresh .	
SAP	Off Bizx Conversion	
	🔗 Setup IAS in Workzone — 🔗 Setup Workzone in IAS — 🔗 Setup IPS source system — 🔗 Setup IPS target system — 🌀 User Preview —	6 Ready



3. When the refresh job is done, the page will show the number of users that will be migrated. It also lists the users that will be deactivated, if these users failed to be mapped between BizX Profile Sync and IPS User Sync.

Off Bizx Conversion					
	Statup 145 in Worksone — 🕑 Setup W	orkzone in 145 — 🥑 Setu	p PS source system — 🥑 Setup IPS targ	et system — 🌖 User Prevé	er 🤅 her
	0 users will be migrated				Bartouch Export
	1177 users will be deactivated		,		Expert
	User Email	SFSF User (D	Jam GUID	Current Status	New Status
	sfadmin@bestruncap.com	station	jääv03E0r52t0PUP0US2Pm	(Arres)	Description
	Amanda Winters@bestrunsap.com	100052	v5TyCnwQjWbj885RSO15D	6.00v	Description
	Amelia Huiz (Ebestrunsap.com	108713	YedNGzC1Iy0peKQA8oF53b	(2000)	Descripto
	Ann Lauli bestrunsap.com	82092	AQX4UK3GV7Iff3mehgi,trr	Actual	Disas Kon
	Brett Nellijtbestrunsap.com	108722	TEyrahil/1.JEPGNy4Sb4XVBg	(Alterna)	Dustine
	Charles braun@bestrunsap.com	108743	QFCTZErnnJyuSo0umPMgFtq	Artise	Description
	Ellen Reckortigbestrunsap com	100009	1NT7EIX27bK23DUDW9sloXX	(Annual)	Description
	Jack Kincald@bestrunags.com	100083	bedWeVvXwAwwdmruL1727	Action	Description

 Once user sync and review are done, click "Confirm" in the last step. Note that- Once confirmed, your configurations will then be locked from further changes and user sync will be stopped. At this point you should inform SAP support to execute the next & final step-> Conversion job.

🕑 Setup IAS in Workzone — 🕑 Setup Workzone in IAS — 🥑 Setup IPS source system – 🅑 Setup IPS target system — 🕑 User Preview —— 🧧 Ready
△ Please contact SAP support to trigger the conversion job.
△ Please be noted that during conversion:
<ul> <li>All members will be temporarily unable to log in to this company</li> </ul>
User sync job will stop     Desemble: Eist some job will stop
<ul> <li>Myroams, manout nai sprs, jou min andy</li> </ul>
Contra

# Step 3: Execute conversion script (SAP Support)

Once all the tasks in Step 2 are completed, please inform Support to proceed with the next step-> Conversion job.

This will be a joint activity between Support and Engineering, and the SAP Jam or Work Zone tenant will be unavailable during this process. Support will co-ordinate with customers and decide on a specific schedule to perform this activity.

# Step 4: Change the user attribute used for Name ID in SAML assertion (Customer - Only for Work Zone)

Once Step 3 is completed by Support, this subsequent task needs to be performed by the Customer.

If the customer has SF/BizX integrations that use SAML authentication and authorization to fetch OAuth tokens, in the settings of the associated **SAML Trusted Identity Provider**, the user attribute used for Name ID should be changed to "**SCIM userName**". The reason is that after the off-BizX process, the "**IAS User UUid**" would be mapped to the "**SCIM userName**" field in the user profile.

For a Work Zone tenant, this will be the SAML Trusted IdP created for BTP.

- 1. Log in to the SAP SuccessFactors Work Zone tenant post Off-BizX conversion.
- 2. Go to Administration Console -> Authentication & Authorization -> SAML Trusted IDPs
- 3. Find the IDP for the BTP Subaccount, click Action -> Edit

< SAP SAML Trusted IDPs +	All 🗸 Search		🗌 🛛 🛎 A 🥶
Home My Workspace Applicat	ns Workspaces v Tools v		
Administration Console Change Admin Area:	SAML Trusted IDPs		
Company 🗸	COMPANY IDPS		
() Overview			
P Deshboard	SAML Trusted Identity Providers registered for the entire company.	Register your SAML Trusted IDP	
() Users >	IDP ID	Date Added	
Authentication & Authorization	cfapps.sap.hana.ondemand.com/T De-123d 219	June 16, 2021 8:37 PM Action	
SAML Trusted IDPs	- DULLEVEND	View	
SAML Local Identity Provider	stst ).ondemand.com	July 24, 2021 2:30 PM	
Theming & Branding		Delete	
Area & Workspace Configuration >			
23 UI Integration >			

4. Under "User Attribute used for Name ID" choose SCIM userName

Home Applications	Workspaces ~	Toola ~	
1 Ut Integration	>	SP Name Qualifier	Constitution data at CD areas as a filter to say in an automatication second
C External Integration	· >		Specines the detault SP name qualitier to use in an authenocation request.
🌯 Feature Enoblement	>	X509 Certificate (Base64)*	IRE/UNICEDTIFICATE
S Compliance & Secu	ty >		
ail Analytics	>		
			(-8)
			x.509 certificate used to verify the signature of assertions supplied by the IDP.
		Enabled	Constitute whether SAM department will be accepted from this IDP
			abarranas autorias recorde advantas para en arrestorana sicultarias en
		External	This SAML identity provider is used to authenticate external users.
		Administrative Area	Company ~
			The Administrative Area where this IDP configuration is available.
		Primary	Contraction (1) (1) and (1) (1) and (1) and (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)
			union for used to 300 nearest. Here can only be one primary for in a company.
		User attribute used for Name ID	SCIM userName
			SCM user attribute to which incoming SAML assertions on the NamelD attribute refers
			when the NameID format is unspecified.
		Issuer namespace	Company Specific
			Handling for the IOP ID. Select "Company Specific" if your organization uses a custom subdomain or if your IDP serves other SAP Work Zone instances.
		Seve	
		and the second sec	

5. Click Save

# Step 5: Update the "Jam" Destination in BTP Subaccount (Customer - Only for Work Zone)

The "JAM" destination in the BTP Subaccount will require the following updates->

- nameldFormat = urn:oasis:names:tc:SAML:1.1:nameid-format:unspecified
- userIdSource = user\_uuid
- Audience = Work Zone Core Local IDP URL (instead of cubetree.com), This URL can be found in Work Zone Administration Console -> Authentication & Authorization -> SAML Local Service Provider -> Issuer

Example-> https://cepportal.coreint2.workzone.ondemand.com/company/saml\_local\_service\_provider/BcD1t5TVJierKY1VZ9Dzjm

nameQualifier property needs to be <u>removed</u>.

# Step 6: Verify the BTP Subaccount application in IAS is sending user\_uuid as Assertion attribute (Customer - Only for Work Zone)

Finally, we need to verify that the BTP application in IAS includes User UUid in the Assertion attributes.

- 1. Go to IAS Admin Console -> Application & Resources -> Applications.
- 2. Find the application created for the <u>BTP Subaccount</u> (during onboarding to Work Zone)

#### 3. Open the Assertion Attributes section.

		ntica	ition Service [Europe]		sfstplatform.accounts400.ondemand.com	
â	Home		Applications	Create	Single Sign-On	
8	Users & Authorizations	>	Search	Q	Protocol	
6	Applications & Resources	Y	Bundled Applications		Choose SAML 2.0 or OpenID Connect. SAM	8 8
	Applications				SAML 2.0 Configuration	
	Tenant Settings		· · · · · ·		Configure trust with a service provider by uploading metadata for web-based authentication.	2
	Terms of Use Documents Privacy Policy Documents E-Mail Template Sets Password Policies	BTP-I -Canary-SWZ-Sub	5	Subject Name Identifier Configure the attribute which the application uses to identify the users. The attribute is sent as name ID in SAML 2.0 authentication requests to Identify Provider.	t 2	
				>	Default Name ID Format Configure the default Name ID format. The attribute is sent as name ID format in SAML 2.0 authentication requests to Identity Provider.	1 ×
	Tenant Texts				Apply Function to Subject Name Identifier Non Convert the subject name identifier to uppercase or lowercase	• >
Ð	Identity Providers	>		2	Assertion Attributes Configure user attributes sent to the application with the specified assertion attribute names.	>
	Monitoring & Reporting	>			Default Attributes Attributes sent to the application with fixed values.	×
					Application APIs	
			-	<u></u>	Client ID, Secrets and Certificates Configure client ID and secrets for system administration, API authentication and OpenID Connect configuration.	2
				>	Consumed Services Consumed services of the application.	×

4. Ensure "user\_uuid" attribute is added as below. If it is not present, please add it manually and Save.

≡	SAP Identity Authentic	cation Service [Europe]		sfsfplatform.accounts400.ond	emand.com	2	8	
බ	Home	Applications Crea	ate	<ul> <li>SAML Assertion Attributes</li> </ul>				
8"	Users & Authorizations	Search	a					
6	Applications & Resources 🗸	Bundled Applications		Attributes You can change the default names of the assertion attributes that the application uses to recognize the user attributes. You can use multiple assertion attributes for the same user attribute.				
	Applications Tenant Settings							
	Terms of Use Documents			+ Add				
	Privacy Policy Documents	BTP- Canary-SWZ-Sub > https://swzhr1.authentication.sap.han	>	User Attribute	Assertion Attribute			
	E-Mail Template Sets			Groups	Groups		Ū	
	Password Policies			First Name	first_name		1	
	Custom CSS			Last Name	last_name		1	
	Tenant Texts		۰.	E-Mail	mail		1	
	Master Data Texts			User UUID	user uuid			
2	Identity Providers							
	Monitoring & Reporting >			For more information, please see Ide	entity Authentication Documentation.			
						E Save	(X) Cance	

# Step 7: Disable the SAP Jam Integration and RBP permission at BizX (SAP Support)

Once the previous steps are completed, please inform Support to proceed with disabling the following settings in BizX <u>Provisioning->Company</u> <u>Settings</u> page.



Both the above checkboxes should be unchecked. This disables the direct connection between BizX and SAP Jam, and also the "SAP Jam access" permission in BizX RBP. In case the default "SAP Jam" label has been changed in the customer instance, then the above setting text will show that modified label instead of "SAP Jam".

# **Important Notes:**

Once all the above Off-BizX steps are completed-

- The SAP Jam or Work Zone option in the BizX module picker will be gone. The Custom Tile or Custom Navigation options in BizX can be used to add in substitute navigation links for the end user.
- Access to SAP Jam/Work Zone will no longer be controlled by RBP permission in BizX. This can be replaced by applying conditions at the IPS user provisioning level, to control which users from BizX are synced to Jam/Work Zone. For example: Add condition in IPS Source System transformation that only users with a specific custom field value (*say, custom01=Yes*) in BizX will be synced to the target.