Symptom

Customer is facing an error message when trying to create a credit memo with reference to a delivery:

Delivery type LR cannot be invoiced with billing type IG or

Delivery type LR2 cannot be invoiced with billing type G2

Environment

SAP S/4HANA Cloud

Reproducing the Issue

1. Open the *Create Billing Documents* app
2. Search for the delivery document and select it
3. Use the creation function of the app
4. Choose billing document type Credit Memo (G2)/(IG)
5. Then click save

Cause

1. *Delivery type LR cannot be invoiced with billing type IG* - The credit memo is not being created from a sales document.
2. *Delivery type LR2 cannot be invoiced with billing type G2* - For delivery type LR, it is not allowed to create a credit memo with billing type IG, because the corresponding copy control settings are not maintained. It's not possible to add new copy controls. Therefore, this process is not supported in SAP S/4HANA Cloud.

Resolution

1. For an accelerated return you should create the credit memo from the SD document, in this way, you will be able to use document type G2.
Check scope item **BDD** to avoid error messages.
2. This error occurs because of missing copy control settings. The predelivered copy control settings are set according to SAP best practices. New entries cannot be added to copy control settings. If a certain copy control setting is missing it usually means the process is not supported. The Lean Return process doesn't support intercompany billing. Therefore, it's not possible to create an intercompany credit memo with type IG for lean return delivery type LR.
*For Returns Delivery LR (Returns Delivery): Billing type CBRE (Credit Memo for Returns) and Pro Forma Invoice for Delivery (F8) is supported.*Check scope item **BKP** to avoid error messages.