**Note:** This approval form is to be used only for custom solutions that will not be changing customer, user data, settings, configs in a production system. If there is a need for SAP to provide a custom solution that will be changing user data, settings, configs etc. in a production system please select the appropriate approval form.

Dear Customer,

Please carefully read the following important information as we need your written approval to proceed. I am happy to arrange a call with you to discuss if you need any clarification on this matter.

The purpose of this template is to get your approval to go ahead with the custom solution needed to fix the issue that is currently occurring in your instance. Please notice that always there is a risk on running non-standard custom script solutions but please do not hesitate to contact us if you have any concern. Below you can find additional information regarding the process to be run.

**Custom Solution Description (completed by engineering):**

* **Description of the Data Issue:** Unwanted interview assessment data for which no interview exists (means interview got deleted) to be removed from system before JDM1.0 to JDM2.0 migration using job Named “**migrateJDMCompetencies**” **(having Job Type:** Migrate Competencies in Job Requisition from JDM1.0 to JDM 2.0). Same will be triggered by enabling feature named “Use Job Profiles in Requisitions” from manage recruiting settings, job will be failing with message “**No row with the given identifier exists: [com.successfactors.rcminterview.bean.assess.Interview#XXX]**”, because of some unwanted data present in DB currently.
* **Root Cause of the Data Issue:** For **INTERVIEW\_REF\_ID** value **XXX** in **RCM\_INTERVIEW\_OVERALL\_ASSESS** table, no corresponding entry exist in **RCM\_JOB\_APP\_INTERVIEW** table, that means for the assessment no job application and job requisitions are linked. As a result, during execution of migration it is getting failed due to absence of corresponding entries in required tables.
* **Technical Details of the Data Fix:** We will be removing all such entries, from **RCM\_INTERVIEW\_OVERALL\_ASSESS** table, for which no corresponding entries exist in **RCM\_JOB\_APP\_INTERVIEW** table.  
  We will be removing all such entries, from **RCM\_INTERVIEW\_INDIV\_ASSESS** table for which no corresponding entries exist in **RCM\_JOB\_APP\_INTERVIEW** table via **RCM\_INTERVIEW\_OVERALL\_ASSESS** table.
* **Level of Risk:** Low
* **Impact on other modules:** N/A

If you would like to go ahead with the custom solution, kindly fill the information below:

**Completed by the customer:**

* **Customer Name:**
* **Company ID:**
* **DC:**
* **Business Impact**:

Yes, I approve to process/execute the custom solution in SAP Side.

Signature:

Full Name:

