### Product Documentation

SAP Business ByDesign May 2017

### CUSTOMER

### What's New



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## **1** What's New in SAP Business ByDesign

This document provides information about what's new in SAP Business ByDesign.

Disclaimer: This document may contain information about some features that were included in previous
 releases. This is applicable only for downported features, which were delivered as hotfixes.

### What's New

The following new topics affect the entire solution and are not specific to a work center or area:

- SAP Time Recording App
  - Following feature is new for the SAP Time Recording App:
    - Time Recording for sales order

You can now enter time confirmations for sales orders in the SAP Time Recording app. You can enter sales order time recording with details such as Sales Order Item, Duration or Start Time/End Time, Confirmation Duration, Service Confirmation Completed, Working Condition, Work Description and Internal Comment.

Following feature has changed for the SAP Time Recording App:

You now do not need to scope the business configuration option, *Do you want to allow usage of the local device storage for mobile time recording?* to enable saving the data for the following:

- Details of time confirmations that are entered, but not yet saved
- The recently used five projects, project tasks, and activities so that it is immediately suggested at top of the respective value help

This data is now instead stored with encryption on the device and supports the usage of an app password to allow storing data of the user and device which are individually encrypted. This enables administrators to define an appropriate app password policy in the security policy of a user, and the app will use this policy to request users to define an app password. When the user has defined an app password, offline data is stored encrypted.

For more information, see System Set up Guide for SAP Time Recording App.

For information about what's new in a specific area, see:

- What's New in Compliance [page 5]
- What's New in Cross-Area Topics [page 6]
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# 2 What's New in Compliance

### What's New

There are **no new features** in the Compliance area of SAP Business ByDesign for this release.

## **3 What's New in Cross-Area Topics**

This document provides information about what's new in Cross-Area topics of SAP Business ByDesign.

### What's New

There are new or enhanced features in the following areas:

#### Analytics

- **Reporting Runs**: A new feature called *Reporting Runs* is available now. When using Analytical Reports with selections that generate very large result data, customers sometimes face time-outs or failures due to insufficient memory. Reporting Runs help to avoid this by enabling business users to define and trigger background executions of analytical reports in sub packages based on a defined split criterion, assembling the subpart results, and providing the overall result for download as a CSV file within the system.
- New Relative Select Option: The following new relative select options are available in the system now:
  - Current Year and Next Year
  - Last Year, Current Year, and Next Year
- Broadcast Report as .xlsx file: You can now broadcast reports as .xlsx files.

#### **Incident Management**

• Customer incident handling by partners

As an administrator, you can now forward incidents reported by end users to the partner for assistance. This enables the partner to offer an integrated support. In addition to the existing actions, you can now also carry out the following actions on the incidents:

- Forward an incident to the partner
- Reply to a question from the partner
- Return an incident to the partner

The partner can access the customer incidents in the *Customer Support* work center from a SAP Business ByDesign (Non-Test) tenant owned by them. They can perform the following actions on the customer incidents:

- Propose a solution for the problem reported in the incident
- Send to provider if the incident needs to be sent to SAP
- Send to requester if more information is needed from the customer to process the incident

You can enable this feature using the business option in the business configuration. For more information, see Incidents Quick Guide (Application and User Management) and Incidents Quick Guide (Customer Support).

#### **User Interface**

• HTML5 User Interface for productive tenants You can access SAP Business ByDesign in HTML5 UI on the productive tenants. You can start it by adding html to the client\_type parameter of your launch URL. For example, if the URL for your Business ByDesign system is https://my1234567.sapbydesign.com, then you can construct the URL to HTML5 client by adding "/sap/public/byd/runtime?client\_type=html".

The launch URL for starting HTML5 version should look like this: https://my1234567.sapbydesign.com/sap/public/byd/runtime?client\_type=html.

To construct the URL for single sign on HTML5 client, add **-sso** to domain and add **/sap/byd/runtime?** client\_type=html.

The launch URL for your SAP Business ByDesign system should then look like this: https://my1234567–sso.sapbydesign.com/sap/byd/runtime?client\_type=html.

HTML5 client is **not** available to run features and functions necessary for the following views:

- Mashup Authoring view, Mashup Web Services view, under Application and User Management
  work center
  - Design Key Figures view under Business Analytics work center
  - Text Pool Definition view, Text Pool Execution Run view under Customer Language Adaptation work center

#### **Business Configuration**

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• Improved value help for activity owner

You can now use wild cards in the value help to search the name of the activity owner in change project activity list.

Enabling customer incident handling by partners

There is a new business option available in business configuration to enable customer incident handling by partners.

To find this business option, go to the *Business Configuration* work center and choose the *Implementation Projects* view. Select your implementation project and click Edit Project Scope. In the *Scoping* step of the project, ensure that *Built-in Support* is selected within Built-in Services and Support Education and Support Services 2.

In the *Questions* step, expand the *Built-in Services and Support* scoping element and select *Education and Support Services*. Select *Built-in Support* and answer the questions related to *Enabling Partner as a Provider for Incident Processing*.

You need to answer the relevant question based on whether it is a customer tenant or partner tenant.

## 4 What's New in Customer Relationship Management

This document provides information about what's new in the Customer Relationship Management area of SAP Business ByDesign.

#### What's New

The following functions are new:

#### **Accounts View**

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#### Checking for duplicate contacts

You can now check for duplicate contacts, while assigning a new contact to a corporate account. To do this, enter details of the new contact and click <u>Check for Duplicate Contacts</u>. If duplicate contacts exist, you will see the list of such contacts. You can select an appropriate contact and take it over to the list. For more information, see Accounts Quick Guide.

#### • Showing active contacts in Account Overview

You can now show only the active contacts in the account overview. This is helpful when there is a huge list of contacts, out of which some of them are irrelevant due to their status values, like obsolete or blocked. You can turn on this feature from the *Business Configuration* work center using a business option. Once the feature is activated, you will see only active contacts under *Contacts* in the *Account Overview*.

This feature is only applicable to corporate accounts.

#### **New Migration Templates**

#### Migration templates for campaigns and target groups

The migration templates for campaigns and target groups are now available for migrating legacy campaigns and target groups to new systems. You can download the migration templates from *Business Configuration* work center.

#### **Business Configuration Settings**

Configuration settings are usually performed by an administrator. If you do not have the required authorization, contact your administrator.

#### • Showing active contacts in Account Overview

There is a new business option now available in *Business Configuration* work center to enable the display of only the active contacts in *Account Overview*.

To find this business option, go to the *Business Configuration* work center and choose the *Implementation Projects* view. Select your implementation project and click Edit Project Scope. In the *Scoping* step of the project, ensure that *Handling of Business Partners* is selected within General Business Data Business Partners.

In the *Questions* step, expand the *General Business Data* scoping element and select *Business Partners*. Select *Handling of Business Partners* and answer the questions related to *Contacts in Account Overview*.

This business option is relevant on *Account Overview* screen only when you are looking at a corporate account.

### What's Changed

The following functions have changed:

#### **Migration Template Enhancements**

• Enhancements in migration templates for quote for contract and sales order

The migration templates for quote for contract and sales order have now been enhanced to support migration of invoice schedule of the items.

If you want to migrate the invoice schedule, enter the details in either Items Individual Dates sheet or Recurrence Details sheet of the respective migration template.

## **5 What's New in Financial Management**

This document provides information about what's new in the Financial Management area of SAP Business ByDesign.

### **Country-Specific Changes**

#### Korea

#### • Bill of Exchange Receivables

You can now create Bill of Exchange Receivables Sole Bill for Korea. If you want to use this feature, create a bill of exchange storage, before creating a bill of exchange receivables sole bill. To create a bill of exchange receivables sole bill, go to Payment Management (or Liquidity Management) Payment Monitor New Payment By BoE Rec. Sole Bill

#### Italy

#### SEPA File Format

We have updated the SEPA payment file format to adhere with a legal change based on a new ISO specification.

#### Invoice Posting Date Validation

This new feature will allow the user to adjust the posting date of invoice documents in a sequential order. Hence, the documents posted or released will be in a sequential order per the posting date. **Supplier Invoice** 

- You can only use a posting date that is between the posting date in the previous invoice and today's date. You cannot use a future date as your posting date.
- You can only post an invoice if all the previous invoices with lesser posting dates are posted.
- You can only edit a posting date of a document that has not been posted.

#### **Customer Invoice**

- You can only use a posting date that is between the posting date in the previous invoice and today's date. You cannot use a future date as your posting date.
- You can only post an invoice if all the previous invoices with lesser posting dates are posted.
- You can only edit a posting date of a document that has not been posted.
- During manual posting, if Posting Date has been left blank, the system will use the system date as the Posting Date.

#### Finland

#### SEPA File Format

You can now use the SEPA and ISO payment file format.

#### Switzerland

#### • ISR Data in Intercompany Scenario

Now, ISR data is passed from a customer invoice to the supplier invoice, when latter is created automatically during an intercompany scenario.

## **6 What's New in Human Resources**

This document provides information about what's new in the Human Resources area of SAP Business ByDesign.

### What's New

There are **no new features** in the Human Resources area of SAP Business ByDesign for this release.

## 7 What's New in Project Management

### What's New

The following functions are new:

#### **Project Plan Enhancements**

#### Material confirmations

You can now view all the material confirmations of the selected material that have not been cancelled on the new *Material Confirmations for Materials* screen using the new <u>Display History</u> functionality. Changes to the remaining quantity are also listed. These changes are the manual changes to the remaining quantity that were made after the project task was released.

#### Unplanned material from stock

An unplanned material consumption from stock increases the actual quantity of a material where the *From Stock* checkbox is selected. Now, if in case this material does not exist at the point of time the material consumption from stock has taken place, a new material where the *From Stock* checkbox is selected will be created automatically by the system.

#### Period Plan icon

You can now see if a period plan exists for a work package in the <u>Work</u> tab of the project plan with the new period plan icon. You can directly open the period plan for the work package by clicking the icon. You can now see if a period plan exists for a material in the <u>Materials</u> tab of the project plan with the new period plan icon. You can directly open the period plan for the material by clicking the icon.

#### Material remaining quantity

You can now change the remaining quantity of materials. Manual changes of the remaining quantity are indicated by the Undo icon and can be canceled by clicking this icon. If there is a change in planned quantity of materials, the remaining quantity is adjusted accordingly if the remaining quantity has not been changed manually. In case of a period plan and a change of the material planned quantity the quantity change is adjusted by the system under the unassigned planned quantity of the period plan. Additionally, its unassigned remaining quantity is changed accordingly and also the material remaining quantity. For more information, see Remaining Quantity — Project Plan.

#### Report Project Time Recordings

All the reusable key figures that can be added to the report provide values now.

#### **Business Configuration Settings**

Configuration settings are usually performed by an administrator. If you do not have the required authorization, contact your administrator.

#### • Project Invoice Request creation settings with Invoice Schedule

When creating a project-related sales order, it is possible to define dates as when a project invoice request should be created. The defined dates are used as the invoice date in the created document. Depending on the business scenario, you can now create the project invoice request prior to or after the invoice date by configuring the number of days in the new fine-tuning activity *Project Invoice Request Creation Settings with Invoice Schedule*.

To find this business configuration setting, go to the *Business Configuration* work center and choose the *Implementation Projects* view, and then click Open Activity List . Under Activity List, go to Fine Tune and select *Project Invoice Request Creation Settings with Invoice Schedule*. For more information, see Invoice Schedule.

## 8 What's New in Supply Chain Management

This document provides information about what's new in the Supply Chain Management area of SAP Business ByDesign

### What's New

The following functions are new:

#### **Inbound Delivery Notifications**

Batch or identified stock is now supported in supplier delivery notifications in standard, third party logistics, and third party order processing scenarios.

## 9 What's New in Supplier Relationship Management

This document provides information about what's new in the Supply Relationship Management area of SAP Business ByDesign.

### What's New

The following functions are new:

#### **Tender Fees for RFQ**

• Tender fees for RFQ

You can now capture a tender fee amount to RFQs while creating a RFQ by selecting *Tender Fees Required* under the *RFQ Process*. This will enable the end user to enter the requested tender fees. Once the tender fee amount is defined, tender fee received from the bidders shouldn't be lesser than the required tender fees. You can enter the tender fee received from the individual Bidders in <u>Bidders</u> under *Bidder Details* in RFQs. Tender fees received from bidder should not be lesser than the required tender fees.

#### **Adding New Bidders**

• Adding new bidders to published RFQ

You can now add new bidders to published RFQ and send the RFQ to newly added bidders. You must select *Bidders Can be Selected After Publishing* in the *RFQ Process* while creating the RFQ to add new bidders for published RFQs.

You can select a published RFQ in the *RFQs and Quotes* view, and in *Bidders* tab, click Add Row to add Bidders. Once you have added new bidders, you can click on Send to Bidders to send output to bidders.

#### **Purchase Order Object Work List**

- You can now order a purchase order directly from the Purchase Order Object Work List with the new Order | button without navigating to the details screen.
- You can now cancel a purchase order directly from the Purchase Order Object Work List with the new Cancel button without navigating to the details screen.

#### **Out-of-Date PO Acknowledgements**

#### Delete out-of-date purchase order acknowledgements

• You can now delete out-of-date Purchase Order confirmation references for a specific Purchase Order by clicking <u>Delete PO Acknowledgements</u>. This would help in reducing number of references on a Purchase Order instance which in turn would help in better performance in terms of loading of purchase order details.

#### **Data Source**

#### • Data source for return to suppliers

You can now use the data source Return to Suppliers *SRMRTS\_B01* to view details of return to supplier documents created in the SAP Business ByDesign system.

#### **Business Configuration Settings**

Configuration settings are usually performed by an administrator. If you do not have the required authorization, contact your administrator.

#### • Approval rules for RFQ

You can now set up approval rules for Request for Quotation (RFQ). The approval rules currently available are:

- Approval Based on Purchasing Unit Manager
- Approval by Reporting Line Unit Manager
- Direct Approvers

To set up the approval rules, RFQ approval should be scoped in the *Business Configuration* work center during scoping.

To find this business configuration setting, go to the *Business Configuration* work center and choose the *Implementation Projects* view, and then click Edit Project Scope. In the *Scoping* step of the project, ensure that *Sourcing and Contracting* is selected within *Sourcing*. Then select *RFx Documents* and answer the question related to *Approval of Request for Quotation*.

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