

**Product Information**

SAP SuccessFactors Learning  
Document Version: Q4 2016-02-02

**CUSTOMER**

# Language Pack Availability

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# 1 Introduction to Learning Language Support

The languages listed in this document are the currently supported for the latest product version. Each language is licensed separately. An Enterprise Language Pack is also available. The Enterprise Language Pack includes all generally available language packs. Future languages are also included when they become available.

A language pack is a file that contains a set of system user interface labels and translated values.

## 1.1 Installing a New Language

Languages (individual or enterprise) must be purchased. After you purchase your Language Packs, you will receive a Schedule A document – this is your proof of purchase.

### 1. Contact customer support and submit your Schedule A

They will deliver the language pack file to you and submit the request to enable the locale in your database. When the locale is enabled you will be notified and your support ticket will be closed.

### 2. Add the new Locale

- Go to the Learning Administration module.
- Navigate to References > Geography > Locales.
- Add a new Locale.
- Search for and select the ID for the new locale you want to install.
- Complete the rest of the fields and add the record.

### 3. Import the Locale Labels

- **Navigate to System Admin > Tools > Label Import/Export.**
- **Select Import Labels.**
- **Browse to your language pack file and complete the** Import process.

## 1.2 Updating Language Packs

Language packs are updated automatically as part of the SaaS update process. Our Product Operations team will update your language packs with each module update. Language Pack updates usually happen after product upgrade, so there may be a delay from your environment upgrade before you see the new labels reflected. During this time new labels will display in English until the labels for that language are available in your system.

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## 1.3 Editing User Interface Labels – Best Practice

You can personalize the application experience for your admins and users by changing the label values for user interface labels. For example, record names, navigation menu names, and system validation messages. Customers often do this when they use terminology within their business that differs from the system default terminology.

It should be noted that the system does not maintain a history of language label values. SuccessFactors highly recommends exporting a copy of your labels to store as a backup file in the event that labels are inadvertently changed by an admin. In order to “reset” your labels you can re-import your backup copy.

## 2 User Application Languages

Learning User application languages are available for the languages listed below. Plateau Offline Player is not included in the language packs.

Note: The User-side interface supports right to left language display.

Exceptions: Mobile apps, mobile web user interface (UI), and the Learning help system do not support right to left language display.

Language	Interface Translation	Help Translation
Arabic	Yes	Yes
Bulgarian	Yes	Yes
Chinese (Simplified)	Yes	Yes
Chinese (Hong Kong)	Yes	Yes
Chinese (Traditional)	Yes	Yes
Croatian	Yes	Yes
Czech	Yes	Yes
Danish	Yes	Yes
Dutch	Yes	Yes
English (Canada)	Yes	Yes
English (UK)	Yes	Yes
English (US)	Yes	Yes
Finnish	Yes	Yes
French (Canada)	Yes	Yes
French (Europe)	Yes	Yes
German	Yes	Yes
Greek	Yes	Yes
Hebrew	Yes	Yes
Hindi	Yes	Yes

Language	Interface Translation	Help Translation
Hungarian	Yes	Yes
Indonesian	Yes	Yes
Italian	Yes	Yes
Japanese	Yes	Yes
Korean	Yes	Yes
Malay	Yes	Yes
Norwegian	Yes	Yes
Polish	Yes	Yes
Portuguese (Brazil)	Yes	Yes
Portuguese (Portugal)	Yes	Yes
Romanian	Yes	Yes
Russian	Yes	Yes
Serbian	Yes	Yes
Slovak	Yes	Yes
Slovenian	Yes	Yes
Spanish (Europe)	Yes	Yes
Spanish (Mexico)	Yes	Yes
Swedish	Yes	Yes
Thai	Yes	Yes
Turkish	Yes	Yes
Ukrainian	Yes	Yes
Vietnamese	Yes	Yes
Welsh	Yes	Yes

### 3 Administration Application Languages

Learning Administration application languages are available for the languages listed below. The following applications are not included in the language packs: iContent, Report Designer.

Note: The Admin-side interface does not support right to left language display.

Language	Interface Translation	Help Translation
Arabic	Yes	No
Bulgarian	Yes	No
Chinese (Simplified)	Yes	No
Chinese (Hong Kong)	Yes	No
Chinese (Traditional)	Yes	No
Croatian	Yes	No
Czech	Yes	No
Danish	Yes	No
Dutch	Yes	No
English (Canada)	Yes	No
English (UK)	Yes	No
English (US)	Yes	No
Finnish	Yes	No
French (Canada)	Yes	No
French (Europe)	Yes	No
German	Yes	Yes
Greek	Yes	No
Hebrew	Yes	No
Hindi	Yes	No
Hungarian	Yes	No
Indonesian	Yes	No

Language	Interface Translation	Help Translation
Italian	Yes	No
Japanese	Yes	No
Korean	Yes	No
Malay	Yes	No
Norwegian	Yes	No
Polish	Yes	No
Portuguese (Brazil)	Yes	No
Portuguese (Portugal)	Yes	No
Romanian	Yes	No
Russian	Yes	No
Serbian	Yes	No
Slovak	Yes	No
Slovenian	Yes	No
Spanish (Europe)	Yes	No
Spanish (Mexico)	Yes	No
Swedish	Yes	No
Thai	Yes	No
Turkish	Yes	No
Ukrainian	Yes	No
Vietnamese	Yes	No
Welsh	Yes	No



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# Document History

Release	Date	Description
Q2 2015-03-18	2015-03-18	New Release
Q3 2015-08-08	2015-08-08	The following languages have been added: <ul style="list-style-type: none"><li>• Arabic</li><li>• Hebrew</li><li>• Ukrainian</li><li>• Welsh</li></ul>
Q4 2015-11-06	2015-11-06	No Changes
Q1 2016-02-02	2016-02-02	No Changes

# Typographic Conventions

Type Style	Description
<i>Example</i>	Words or characters quoted from the screen. These include field names, screen titles, pushbuttons labels, menu names, menu paths, and menu options. Textual cross-references to other documents.
<b>Example</b>	Emphasized words or expressions.
EXAMPLE	Technical names of system objects. These include report names, program names, transaction codes, table names, and key concepts of a programming language when they are surrounded by body text, for example, SELECT and INCLUDE.
Example	Output on the screen. This includes file and directory names and their paths, messages, names of variables and parameters, source text, and names of installation, upgrade and database tools.
<b>Example</b>	Exact user entry. These are words or characters that you enter in the system exactly as they appear in the documentation.
<Example>	Variable user entry. Angle brackets indicate that you replace these words and characters with appropriate entries to make entries in the system.
EXAMPLE	Keys on the keyboard, for example, F2 or ENTER.

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