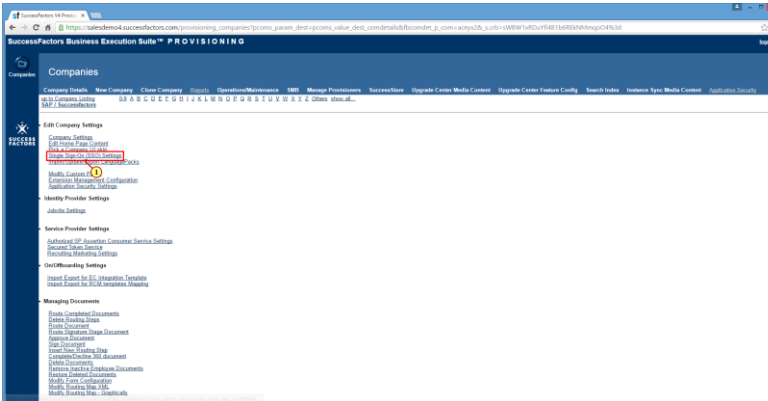
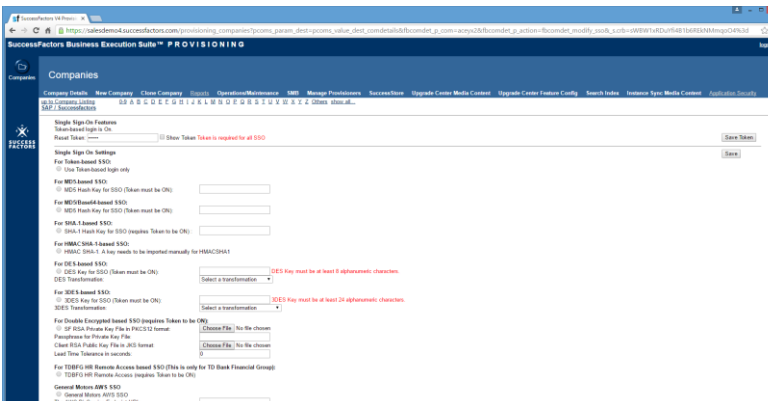
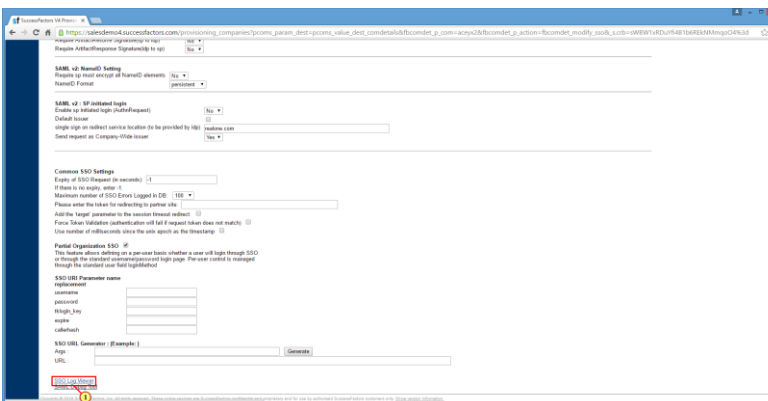
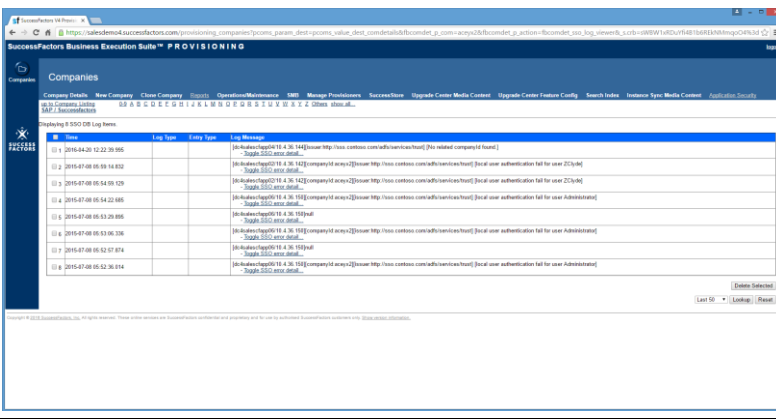


1.1. Where to find SSO error log

Explanation	Screenshot
<p>(1) Click Single Sign-On (SSO) Settings.</p>	
<p>Scroll down to the bottom of the page.</p>	
<p>(1) Click SSO Log Viewer.</p>	

WHERE TO FIND SSO ERROR LOG

Explanation	Screenshot																																				
	 <p>The screenshot shows the SAP SuccessFactors Provisioning interface. The main content area displays a table of SSO error logs. The table has columns for 'Log ID', 'Log Type', 'Entry Type', and 'Log Message'. The log messages indicate authentication failures for user 'Administrator'.</p> <table border="1"> <thead> <tr> <th>Log ID</th> <th>Log Type</th> <th>Entry Type</th> <th>Log Message</th> </tr> </thead> <tbody> <tr> <td>1</td> <td></td> <td></td> <td>[@-successFactors] [11.4.26.142] [user http://oss.cedoss.com/af/services/hsr/] [No related company found]. - [Toggle SSO error detail...]</td> </tr> <tr> <td>2</td> <td></td> <td></td> <td>[@-successFactors] [11.4.26.142] [companyId=acres] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]</td> </tr> <tr> <td>3</td> <td></td> <td></td> <td>[@-successFactors] [11.4.26.142] [companyId=acres] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]</td> </tr> <tr> <td>4</td> <td></td> <td></td> <td>[@-successFactors] [11.4.26.142] [companyId=acres] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]</td> </tr> <tr> <td>5</td> <td></td> <td></td> <td>[@-successFactors] [11.4.26.142] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]</td> </tr> <tr> <td>6</td> <td></td> <td></td> <td>[@-successFactors] [11.4.26.142] [companyId=acres] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]</td> </tr> <tr> <td>7</td> <td></td> <td></td> <td>[@-successFactors] [11.4.26.142] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]</td> </tr> <tr> <td>8</td> <td></td> <td></td> <td>[@-successFactors] [11.4.26.142] [companyId=acres] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]</td> </tr> </tbody> </table>	Log ID	Log Type	Entry Type	Log Message	1			[@-successFactors] [11.4.26.142] [user http://oss.cedoss.com/af/services/hsr/] [No related company found]. - [Toggle SSO error detail...]	2			[@-successFactors] [11.4.26.142] [companyId=acres] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]	3			[@-successFactors] [11.4.26.142] [companyId=acres] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]	4			[@-successFactors] [11.4.26.142] [companyId=acres] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]	5			[@-successFactors] [11.4.26.142] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]	6			[@-successFactors] [11.4.26.142] [companyId=acres] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]	7			[@-successFactors] [11.4.26.142] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]	8			[@-successFactors] [11.4.26.142] [companyId=acres] [user http://oss.cedoss.com/af/services/hsr/] [local user authentication fail for user Administrator]. - [Toggle SSO error detail...]
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