From: <mailto:Customer@customeremail.com> Customer@customeremail.com

To: SF Provisioning Team

Subject: Approval / Confirmation to change the LMS URLs for <CUSTOMER NAME>

I understand SuccessFactors adheres to strict policies concerning changes in customer LMS URL

We here with confirm that we want to change the LMS URLs as follows:

**Provisioning Use only <Filled By Provisioning >**

Customer Name:

Data center:

OLD PROD/TEST/SANDBOX URL:

NEW PROD/TEST/SANDBOX URL:

OLD PROD/TEST -ICONTENT SFTP :

NEW PROD/TEST -ICONTENT SFTP :

(NOTE: Old IContent SFTP account data will be copied to New Icontent SFTP account )

Planned Start Date:

Planned End Date:

Planned Start Time:

Planned End Time:

Time Zone:

I hereby agree to have the change implemented as per above planned schedule, over a weekday.

\*Approved [Y/N]:

Customer Name:

<A complete Customer Email Footer>

<Including Customer Name, Company, Role and contact Details>