


## **BusinessObjects XI 3.1 and Crystal Reports 2008 Service Pack 3 FixPack 3.1 Known Issues and Limitations**



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# About these Known Issues and Limitations

This FixPack can only be applied on top of XI 3.1 SP3/Crystal Reports 2008 SP3. If this FixPack is applied to one machine or product, it must be applied to all machines and products in your deployment. A separate FixPack is available for each BusinessObjects product that has a standalone installation. For a full list of FixPacks, see the BusinessObjects XI 3.1 FixPack 3.1 and above Installation and Deployment Guide.

This FixPack is also intended for SAP BusinessObjects Edge Business Intelligence (BI) 3.1 and can be installed on top of releases starting with SAP BusinessObjects Edge Business Intelligence (BI) 3.1 Service Pack 3 onwards.

Intended for anyone involved in installing, configuring, administering or supporting users of BusinessObjects XI 3.1 or Crystal Reports 2008 FixPacks, these release notes contain important information about known issues and limitations in this software.

Please read the entire document before installing your Business Objects software. The issues in this document are divided into sections by FixPack number. Issues reported in a FixPack apply to all subsequent FixPacks unless otherwise stated. Within each FixPack section, issues are sorted in ascending order by ADAPT tracking number.

This document is just one in a set of documents bundled with this release.

For information on	See
Software issues that have been fixed with this release	FixPack Fixed Issues document available here: <a href="http://service.sap.com/patches">http://service.sap.com/patches</a> (for all products but Crystal Reports). On the Downloads page, click on the Info link to access the file. <a href="http://www.sdn.sap.com/irj/sdn/businessobjects-downloads">http://www.sdn.sap.com/irj/sdn/businessobjects-downloads</a> (for Crystal Reports)
Supported hardware and software for use with this release  Note: Before deploying this or any other Business Objects software offering, check this document for the latest information on third-party support	Supported Platforms document available here: <a href="http://service.sap.com/bosap-support">http://service.sap.com/bosap-support</a> (for all products but Crystal Reports) or <a href="http://www.sdn.sap.com/irj/sdn/businessobjects-articles">http://www.sdn.sap.com/irj/sdn/businessobjects-articles</a> (for Crystal Reports)
Product Documentation	To display, print and download documents and manuals in PDF format, see the "Product Guides" section of <a href="http://service.sap.com/bosap-support">http://service.sap.com/bosap-support</a>

## Known Issues and Limitations for BusinessObjects XI 3.1 and Crystal Reports 2008 Service Pack 3 FixPack 3.1

### ADAPT01353330

#### Update your 'appletVer' attribute present in web.config of AnalyticalReporting App

If you are already using WebI Java Report Panel from past releases, after applying the latest patch, update your 'appletVer' attribute present in web.config of AnalyticalReporting App present in \$BOE\_INSTALL\Business Objects Enterprise 12.0\WebContent\InfoViewApp\AnalyticalReporting\web.config.

Value for appletVer attribute is your build version value available at \$BOE\_INSTALL\Business Objects Enterprise 12.0\BuildVersion.txt.

### ADAPT01361426

#### Ensuring parent and child tables display

To set a database location for the child table of a table that uses the structure "Order" and "Order/Details", do the following:

- 1) Add the string value DisplayChildrenTables under the registry key [HKEY\_CURRENT\_USER\Software\Business Objects\Suite 12.0\Crystal Reports\DatabaseOptions].
- 2) Set the value to Yes.
- 3) Manually update parent and child tables one at a time.

Limitations:

- The child table will still fail to appear in the Database Expert.
- Selecting the data connection and clicking Update will not work to update all tables at once. Tables must be manually updated one by one.

### ADAPT01456916

#### Error message during the installation of XI3.1 FixPack 3.1 for PeopleSoft integration kit on UNIX operating systems

When you install XI3.1 FixPack 3.1 for PeopleSoft integration kit, there will be an error showing on the completed screen indicating "cannot find custom action entry: PatchPartnerCAFUNInstall". Ignore this error as it will not have any functional impact. This issue is planned to be fixed in FixPack 3.2.