

Business Scenario: We are intending to follow Debit Memo Processing (1F1) scope item and we have followed every pre step mentioned in Setup Instructions. However, when trying to bill a Debit Memo Request I am receiving an Accounting Access issue. You can follow our steps in the system to achieve the same results.

Steps to Reproduce

1. On Create Billing Documents App, select Billing type CI01 Invoice and insert Debit Memo Request number: '70001606'. After this click 'Save'.

The screenshot shows the 'Create Billing Document' app in SAP. The 'Billing Type' is set to 'CI01 Invoice'. The 'Item' field contains '70001606'. The 'Save' button is highlighted with a yellow arrow.

2. Invoice will be generated, you can copy Invoice number to use in the next step. In this case, invoice generated is '90004761'.


The screenshot shows a message bar at the top of the SAP interface with the text: 'Document 90004761 saved (no journal entry generated)'. The 'Save' button is highlighted with a yellow arrow.

3. On Manage Billing Documents App, search for the recent document created, in my example: '90004761'.

The screenshot shows the 'Manage Billing Documents' app in SAP. The search field contains '90004761'. The 'Go' button is highlighted with a yellow arrow. Below, a table shows the document details.

Billing Document	Billing Type	Sold to Party	Status	Billing Date	Net Value
90004761	Invoice (CI01)	Alko Cust-JM_20210113 130436 (1000048)	To Be Posted	03/19/2021	260.00 EUR

4. Check System Error Message displayed at Status column

Sold-to Party	Status	
Aiko Cust-JM_20210113-130436 (1000048)	To Be Posted	 <div>Accounting Access No details about the issue are available.</div>

The status To be Posted is the expected result, however system is currently pointing this issue and we don't know how to proceed. You can compare and reproduce the same steps with Debit Memo Request: '70001612' which is successfully created without any errors.

I give SAP authorization to reproduce this issue in my Test/Production system cancelling the actual billing document and recreating for testing purposes.