

# Crystal Reports 9

## Supported platforms for Crystal Reports 9

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### Overview

This document lists the supported and tested platforms for all components of Crystal Reports 9.

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## Introduction

This document is based on the Platforms.txt that is included in the root directory of the Crystal Reports 9 installation disk (CD). However, this white paper has been updated with the latest information since the original release of the Platforms.txt. This document replaces Knowledge Base article c2018114.

## Installation Testing

- Windows 98 Second Edition — no support for RAS
- Windows ME — no support for RAS
- Windows NT Workstation 4.0 (SP6a)
- Windows NT Server 4.0 (SP6a)
- Windows 2000 Professional (SP2)
- Windows 2000 Server (SP2)
- Windows 2000 Advanced Server
- Windows XP Professional
- Windows Server 2003

## Software Testing

### Core Components

- Windows 98 Second Edition — Language:  
English, French, German, Japanese, Spanish, Simplified/Traditional Chinese, Thai
- Windows ME — Language:  
English, French, Italian
- Windows NT Workstation 4.0 (SP6a) — Language:  
English
- Windows NT Server 4.0 (SP6a) — Language:  
English, French, German, Japanese, Traditional Chinese
- Windows 2000 Professional (SP2) — Language:  
English, French, German, Japanese, Spanish, Simplified/Traditional Chinese
- Windows 2000 Server (SP2) — Language:  
English, French, German, Italian, Spanish, Simplified Chinese, Korean
- Windows 2000 Advanced Server — Language:  
English, French, German, Japanese, Traditional Chinese, Korean
- Windows XP Professional — Language:  
English, French, German, Japanese, Italian, Spanish, Simplified/Traditional Chinese, Korean

## Database Connectivity

### Clients:

- DB2 6.1
- DB2 7.1
- Holos 8.0
- Holos 8.5
- Informix 2000
- Lotus Notes 4.6
- Lotus Domino R5
- Microsoft SQL Server 7.0 SP3
- Microsoft SQL Server 7.0 OLAP Services (SP1)
- Microsoft SQL Server 2000 Analysis Services (SP2)
- Microsoft SQL Server 2000
- Oracle 8i
- Oracle 8.06
- Oracle 9i
- Sybase 12.5
- Sybase 12.0

### Servers:

- DB2 UDB 7.1 (Intel)
- DB2 (OLAP) 1.1, 7.1 (Fixpac 0)
- Essbase 5.02 (Patch 13a)
- Essbase 6.0, 6.1 (Patch 2)
- Essbase 6.5 (Only available with the updated driver, Essbhapi\_650.dll.)
- Holos 8.0
- Holos 8.5
- Informix 9.14 (Intel)
- Informix 2000 (Intel)
- Lotus Domino R5 (Intel)
- Microsoft SQL Server 7.0.699 (Intel)
- Microsoft SQL Server 2000
- Oracle Server 8.0.6
- Oracle Server 9i
- Sybase Adaptive Server 12.0

- Sybase Adaptive Server 12.5
- SAP BW 2.0/Oracle Server 8.0.5 back end
- SAP BW 3.0/Microsoft SQL Server 2000 back end

**Other:**

- ACT! 4.02 and ACT! 2000
- BDE 5.1
- Btrieve Pervasive SQL 7
- Btrieve Pervasive SQL 2000
- Microsoft Access 97
- Microsoft Access 2000
- Paradox 8
- Paradox 9
- Microsoft Outlook 98
- Microsoft Outlook 2000
- Microsoft Exchange 5.5

**Development Components****RDC (Report Designer Component)****With Visual Basic 6:**

Windows 98 Second Edition

Windows NT Workstation 4.0 (SP6a)

Windows NT Server 4.0 (SP6a)

Windows 2000 Professional (SP2)

Windows 2000 Server (SP2)

Windows ME

Windows XP Professional

**Report Application Server (quersrv.exe)**

Windows NT Workstation 4.0 (SP6a)

Windows NT Server 4.0 (SP6a)

Windows 2000 Professional (SP2)

Windows 2000 Server (SP2)

Windows 2000 Advanced Server

Windows XP Professional

## CRPE API (Application Program Interface)

Visual C++ 6.0:

Windows 98 Second Edition

Windows NT Workstation 4.0 (SP6a)

Windows NT Server 4.0 (SP6a)

Windows 2000 Professional (SP2)

Windows 2000 Server (SP2)

Windows ME

Windows XP Professional

## Visual Basic 6.0:

Windows NT Workstation 4.0 (SP6a)

Windows 2000 Professional (SP2)

Windows 2000 Server (SP2)

## Crystal VisualStudio .NET components

	Runtime — Client Applications (WinForms)	Design Time — Framework SDK / Visual Studio	Runtime — Web Applications (ASP.NET)
<b>Win98 SE</b>	Yes	No	No
<b>WinMe</b>	Yes	No	No
<b>NT 4 SP6a</b>	Yes	Yes	No
<b>Win2K</b>	Yes	Yes	Yes
<b>WinXP</b>	Yes	Yes	Yes

## Microsoft Office

Office 2000

Office XP

## Browsers

Internet Explorer 5.5, 6.0

Netscape 4.78, 6.2

## Java Application Servers

IBM Websphere Application Server 3.5.3, 4.0 (recommend 4.0.3)

BEA Weblogic Server 6.0 SP2, 6.1 SP1

## COM+

MS .NET

## JVM

Sun 1.3.1

IBM 1.3.0

## Wireless (English only)

Simulators:

OpenWave SDK v4.1 Ericsson UP simulator

OpenWave SDK v4.1 Motorola Timeport UP simulator

IPAQ simulator

I-mode simulator

## Hardware:

Rim Blackberry

IPAQ PocketPC

WAP 1.1 Phone Motorola Timeport 280

WAP 1.2 Phone Nokia 8390

<b>NOTE</b>	These platforms and components are tested and supported only for Crystal Reports Professional Edition and above. Not all database DLLs are provided for or supported by Crystal Reports Standard Edition.
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<b>DISCLAIMER</b>	<p>The third party products discussed in this white paper were not fully tested in conjunction with Crystal Enterprise prior to its release. Officially supported Crystal Enterprise platforms are listed in the text file Platforms.txt found in the root folder of the Crystal Enterprise CD as well as in the Knowledge Base article c2009003 (search for this article number at <a href="http://support.businessobjects.com/search">http://support.businessobjects.com/search</a>), which is more current.</p> <p>The information in this document is provided as a courtesy to assist our customers with the configuration of our product in conjunction with these third party platforms.</p> <p>In the event issues arise with an unsupported configuration, there is no escalation support; however, they will be considered during the development of the next generation of our product.</p>
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## Finding More Information

For more information and resources, refer to the product documentation and visit the support area of the web site at: [www.businessobjects.com](http://www.businessobjects.com)

► [www.businessobjects.com](http://www.businessobjects.com)

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